2023

ASCENTY **ESG** REPORT

Environmental, Social & Governance **(ESG)**

Ascenty
A Digital Realty and Brookfield Infrastructure JV

Letter from
the President

The year 2023 was packed with growth and challenges for the Data Center sector. The rapid evolution of Artificial Intelligence and other technologies has boosted data production throughout the world and, consequently, the demand for more storage space.

In this scenario, Ascenty sustains it commitment to maintaining the infrastructure that supports this information. In addition, as leaders in the Data Centers and Connectivity segment in Latin America, we take our role in the evolution of the market seriously and work towards sustainable, fair and ethical development.

In 2023, we continued to focus on ESG and improved several indicators. We also implemented strategies that are having a positive impact on society, especially in the locations where our Data Centers are operating and being built.

This report presents the results of our efforts. Ascenty is proud to be a company that is absolutely compliant with ESG practices and will continue to guide its decisions with a focus on transforming the world.

"In 2023, we continued to focus on ESG and improved several indicators"

Gustavo Sousa
President

About **Ascenty** ——

Ascenty Data Centers e Telecomunicações S/A, with a private equity legal structure, a Digital Realty and Brookfield company, is the largest provider of Data Center and connectivity services in Latin America. It currently has 34 Data Centers in operation and/or under construction in Brazil, Chile and Mexico, interconnected by 5,000 km of proprietary fiber optic network.

The company was established in 2010 and builds and operates world-class Data Centers serving the world's largest cloud and technology providers, in addition to other customers in the finance, retail, industrial, healthcare and service industries.

To support its expansion, Ascenty relies on its shareholders – Brookfield Infrastructure Partners, a Canadian asset management company, and Digital Realty, the world's largest Data Center company, with more than 300 sites located in North America, Europe, Latin America, Asia and Australia.

The company's headquarters is located at Avenida João Batista Nunes, 50 - Distrito Industrial Benedito Storani, in Vinhedo (SP), Postal Code (CEP) 13.288-162.

Ascenty **is a Digital Realty and Brookfield** company and the **largest provider** of Data Center and Connectivity services in Latin America.

495+ MW
of total energy

300,000+ m²
of built-up area

5000+ km
of own fiber
optic network

24 data centers
in operation (20 Brazil, 2 Chile
and 2 Mexico).

10 data centers
under construction or about
to open.

Mexico

Colombia

Brazil

Chile

ME
CO
CE
SP
RJ
CH

Ascenty
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The company is constantly working to improve its services. ISO Certifications are a testament to this commitment and the fulfillment of the requirements associated with each of the standards, which involve planning, execution and continuous improvement.

Thus, Ascenty is recognized for its quality and efficiency, with the implementation of an Integrated Management System encompassing the following standards:

Energy Efficiency Management (ISO 50001): Establishes rules for the implementation of an Energy Management System in companies.

Carbon Neutral: Defines carbon neutrality and assesses all Greenhouse Gases (GHG) emissions of the organization.

ESG

Environmental Management (ISO 14001): International standard that establishes guidelines for environmental management within organizations.

Business Continuity Management (ISO 22301): Establishes guidelines for a management system to protect and prevent the company from environmental and other disaster incidents that could disrupt its operation.

Anti-Bribery Management (ISO 37001): Presents the requirements for implementing, maintaining and improving anti-bribery systems with in organizations.

Compliance Management (ISO 37301): Establishes the requirements for the implementation of an effective Compliance Management System.

Occupational Health and Safety Management (ISO 45001): Establishes rules to prevent and reduce occupational injuries and diseases, including the promotion of physical and mental health.

QUALITY

Quality Management (ISO 9001): Indicates the requirements to ensure a quality management model, which optimizes processes and guarantees high standard services and products.

IT Service Management (ISO 20000): Outlines the essential technical requirements that an IT service provider must meet.

SECURITY

Information Security Management (ISO 27001): International standard that establishes a framework for information security management system, with specific controls and processes for managing risks and protecting confidentiality and data integrity.

Data Privacy Management (ISO 27701): International standard with guidelines that promote the total protection of personal data.

2023 **ESG** Report

The ESG movement is a **growing trend among companies** worldwide.

In 2023, ESG remained a global trend. However, for Ascenty, attention to environmental, social and governance issues has been a priority since its founding.

The principles represented by the acronym (Environmental, Social and Governance) play a crucial role in the structure of contemporary society. Therefore, they are essential for building a solid reputation and ensuring long-term sustainability, contributing positively to society as a whole.

Ascenty publishes the ESG Report annually, presenting data for the year prior to its publication. Therefore, this report covers the period from January to December 2023. In this document, we will not address revisions relating to periods prior to January 1, 2023, and external assurance will be conducted for the data presented from this year onwards.

It is important to mention that, in the organization's view, the success of a company is not measured by its financial results alone. This is because the commitment to society, the environment and governance guides its decisions and operations.

Environmental factors

Environmental preservation involves the responsible management of natural resources and the reduction of greenhouse gas emissions. Energy efficiency, pollution reduction, conscious use of water and appropriate waste management are fundamental to mitigating environmental impacts. These practices are essential to ensuring the sustainability of our operations.

Social factors

Work policies promote inclusion, diversity and respect for human rights. Employee engagement, adequate training and privacy protection are essential to the well-being and productivity of the workforce. Furthermore, relationships with local communities are important for responsible and sustainable business operations.

Governance factors

The independence of the board of directors and transparency are fundamental to sound corporate governance. Senior management's compensation policies are fair and aligned with the company's results and values. Diversity in the composition of the board of directors promotes the inclusion of different perspectives and experiences. The structure of the audit and oversight committees ensures effective supervision of business practices. Ethics and transparency are essential values that guide all of Ascenty's activities and decisions.

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
Renewable Energy	100% use of renewable energy, through acquisitions in the free market (incentives) of hydroelectric, wind or solar power plants.	Even with the 19.4% increase in energy consumption in 2023, we have 100% renewable energy, guaranteed by IREC — with 83.1% coming from the free energy market — resulting in a total of 817,976.97 MWh. Since 2020, Ascenty has 100% clean energy with IREC.	
Carbon emissions	Measure carbon emissions, with a focus on reducing scopes 1, 2 and 3 and seek a better solution for offsetting emissions. 684,928 Mw of energy with IREC and 3,985 T CO2? In project credits. Control of emissions from generators with a Ringelmann Scale of a maximum of 20%.	Total direct emissions (Scope 1) in metric tons of CO2: 6,256.203. Total indirect emissions (Scope 2) in metric tons of CO2: 53,353.143. Total indirect emissions (Scope 3) in metric tons of CO2: 441.412. 100% of scope 1 and 3 emissions were offset through the purchase of carbon credits. 100% of scope 2 emissions were zeroed as Ascenty purchased I-RECs.	
Sustainability	100% of our Data Centers are ISO 14001 certified (Mexico DCs certified in early 2023).	90.46% of waste was diverted from going to ordinary landfills, and was sent for recycling. 62.5% of the target reached in all locations where we operate due to the Zero Landfill Program, implemented by Ascenty.	
Energy Efficiency	Certify all Data Centers with ISO 50001 (energy management).	100% of our Data Centers are ISO 50001 certified.	

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
UN Global Compact	Member of the UN Global Compact and carry out the first Communication on Progress.	Participation in the SDG and Human Rights Committees in the dissemination of the COP.	17 PARTNERSHIPS AND MEANS OF IMPLEMENTATION
Ethos Institute's Pact	Recognition of an ethical company	Implemented in 2022.	8 DECENT WORK AND ECONOMIC GROWTH
Diversity	Creation of Internal Programs	Creation of the Diversity, Equity and Inclusion Committee (DEI) and its subcommittees.	10 REDUCED INEQUALITIES / 5 GENDER EQUALITY
Health and well-being	Actions to promote the health and well-being of Ascenty associates	Health Plan, Dental Plan, Gympass (Extension of Gympass to dependents of associates in Brazil). Apoiopass, workplace gymnastics and yoga classes during working hours, Caring Program with Monthly Lectures of extreme relevance to the Physical and Mental Health of all associates.	3 GOOD HEALTH AND WELL-BEING

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
Quality education	Stimulate the professional improvement and career development of associates.	In-house training (more than 7,000 hours of training, 43 New Courses at Ascenty University: totaling more than 500 courses available to all). Consulting services providing monthly Training for Leaders and Employees, scholarships (More than 70 active Scholarships), Young Apprentice Program: 15 young people graduated from the 2023 program.	4 QUALITY EDUCATION
Gender equality	Promote gender equality in the company and curb discriminatory practices.	Creation of the Elas por Elas Committee: composed of 16 women in leadership positions; Creation of the Women's Advisory Committee: focus on sexual harassment, ensuring safety and confidentiality for Ascenty Women, Anti-discrimination practices integrated into the ethical conduct code and policy.	5 GENDER EQUALITY
Drinking water and sanitation	100% of our Data Centers are ISO 14001 certified (Mexico DCs certified in early 2023).	The use of water within Ascenty's operation is limited to uses in toilets, pantries and internal and external cleaning, and does not lead to changes in the quality of water resources. Water quantity monitoring is performed daily in all Data Centers and managed through internal indicators, with targets already set. With targets already set. We have ISO 14.001:2015 certification. In addition, water potability analyses are conducted in all Data Centers.	6 CLEAN WATER AND SANITATION

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
Clean and affordable energy	Ensure the use of renewable energy and contribute to reducing global warming.	100% of the electricity consumed by Ascenty in 2023 is associated with IRECs, i.e. the renewable origin of the energy consumed has been proven. Ascenty has specific energy consumption and energy efficiency indicators and is ISO 50.001:2018 certified.	7 AFFORDABLE AND CLEAN ENERGY
Decent work and economic growth	Curb child and slave labor throughout the Ascenty value chain.	Ascenty has internal policies that prohibit child labor and slave labor practices, and enforces these bans on partners and third parties through legal arrangements. The company has a hybrid work policy and several benefits offered to associates in addition to the Private Pension Policy.	8 DECENT WORK AND ECONOMIC GROWTH
Industry, innovation and infrastructure	Promote innovation and technological development in the company and across society.	Maintaining the infrastructure that supports the world's information is our Purpose. We seek and implement cutting-edge technologies to ensure process efficiency.	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE
Sustainable cities and communities	Contribute to the structuring of more sustainable cities.	Use of LED lighting in all Ascenty buildings, Zero Landfill Program, Water consumption and energy efficiency targets.	11 SUSTAINABLE CITIES AND COMMUNITIES

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
Responsible consumption and production	Ensure the use of renewable energy and contribute to reducing global warming.	The use of water within Ascenty's operation is limited to uses in toilets, pantries and internal and external cleaning, and does not lead to changes in the quality of water resources. Water quantity monitoring is performed daily in all Data Centers and managed through internal indicators, with targets already set. We are ISO 14.001:2015 certified. In addition, water potability analyses are conducted in all Data Centers. At Ascenty, systems have been implemented to control and monitor the use of natural resources: electricity, water, fuels from fixed and mobile sources, waste generation, effluents, use of fire extinguishers, and maintenance of air conditioning systems. In addition to applying improvement actions, these monitoring efforts led to the Greenhouse Gas emissions report for 2022. 100% of emissions associated with Scopes 1 and 3 were offset with the purchase of Carbon Credits. In addition, 100% of the electricity consumed has IRECs, which attests to 100% sustainable consumption at Ascenty All wastewater generated by Ascenty is treated before being sent to water bodies. This treatment occurs mostly through the infrastructure of municipalities and, in some cases, through disposal to wastewater treatment plants. Beginning in 2024, Ascenty subscribed to software to manage ESG indicators.	6 CLEAN WATER AND SANITATION; 12 RESPONSIBLE CONSUMPTION AND PRODUCTION; 13 ACTION AGAINST GLOBAL CLIMATE CHANGE; 14 LIFE BELOW WATER

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
Action against global climate change	Be proactive to stop global warming.	At Ascenty, systems have been implemented to control and monitor the use of natural resources: electricity, water, fuels from fixed and mobile sources, waste generation, effluents, use of fire extinguishers, and maintenance of air conditioning systems. In addition to applying improvement actions, these monitoring efforts led to the Greenhouse Gas emissions report for 2022, 100% of emissions associated with Scopes 1 and 3 were offset with the purchase of Carbon Credits. In addition, 100% of the electricity consumed has IRECs, which attests to 100% sustainable consumption at Ascenty. In 2023, Ascenty won the Gold Seal in the Brazilian GHG Protocol Program. Furthermore, beginning in 2024, we will have software to manage ESG indicators.	**13** ACTION AGAINST GLOBAL CLIMATE CHANGE
Life in Water	Promote environmental balance and protect aquatic biodiversity.	All wastewater generated by Ascenty is treated before being sent to water bodies. This treatment occurs mostly through the infrastructure of municipalities and, in some cases, through disposal to wastewater treatment plants.	**14** LIFE BELOW WATER

Sustainable goals

Category	Purpose	Achieved in 2023	Global Alignment
Peace, justice and effective institutions	Act ethically and responsibly, in line with global peace and justice goals.	Ascenty has a dedicated Compliance department, responsible for ensuring compliance with relevant laws, regulations and ethical standards. Associated with this is a Code of Conduct and Ethics.	**16** PEACE, JUSTICE AND STRONG INSTITUTIONS
Partnerships and means of implementation	Establish partnerships to drive actions towards the Company's ESG goals.	Ascenty joined the UN Global Compact at the end of 2022 with the aim of further engaging with the Sustainable Development Goals. As such, it commits to the 169 targets that need to be achieved by 2030.	**17** PARTNERSHIPS AND MEANS OF IMPLEMENTATION

Human Resources Information

814
Associates

619
Associates

195
Associates
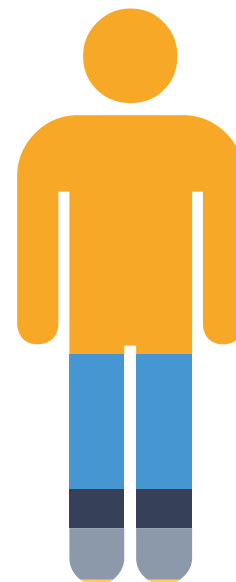
Skin color

White	**489**
Mixed race	**190**
Black	**55**
Indigenous	**73**
Yellow / Others	**7**

	Men	**Women**
Brazil	523	176
Chile	45	9
Mexico	50	9
Colombia	10	
USA	1	

142
Managers

672
Non-managers

Age group

158
29 and under

597
From 30 to 49 years old

59
Over 49

Human Resources Information

Assessing the performance of the highest governance body: In 2023, the performance evaluation of all associates was carried out every six months.

Compensation policies: Compensation is fixed (on CLT contracts) and Pro Labore. Payment follows the previously agreed contract, including variable compensation only for the sales team. It is worth mentioning that the process is audited and validated by independent external entities, ensuring equal treatment.

We conducted market research with a specialized consulting firm to evaluate negotiations in line with the company's current structure. After this research, the Management Committee analyzes the data collected and carries out an internal study to adjust compensation according to the identified needs. This process is carried out annually.

Benefits: The benefits are presented in an internal procedure and include food vouchers, meal vouchers, fuel assistance, transportation vouchers, daycare assistance, health plan, dental plan, private pension plan, gympass, apoio pass, scholarships, funeral assistance, home office, monthly recognition, day off on birthdays, provision of fruit in the workplace, recognition of performance with gifts, kit for the birth of children.
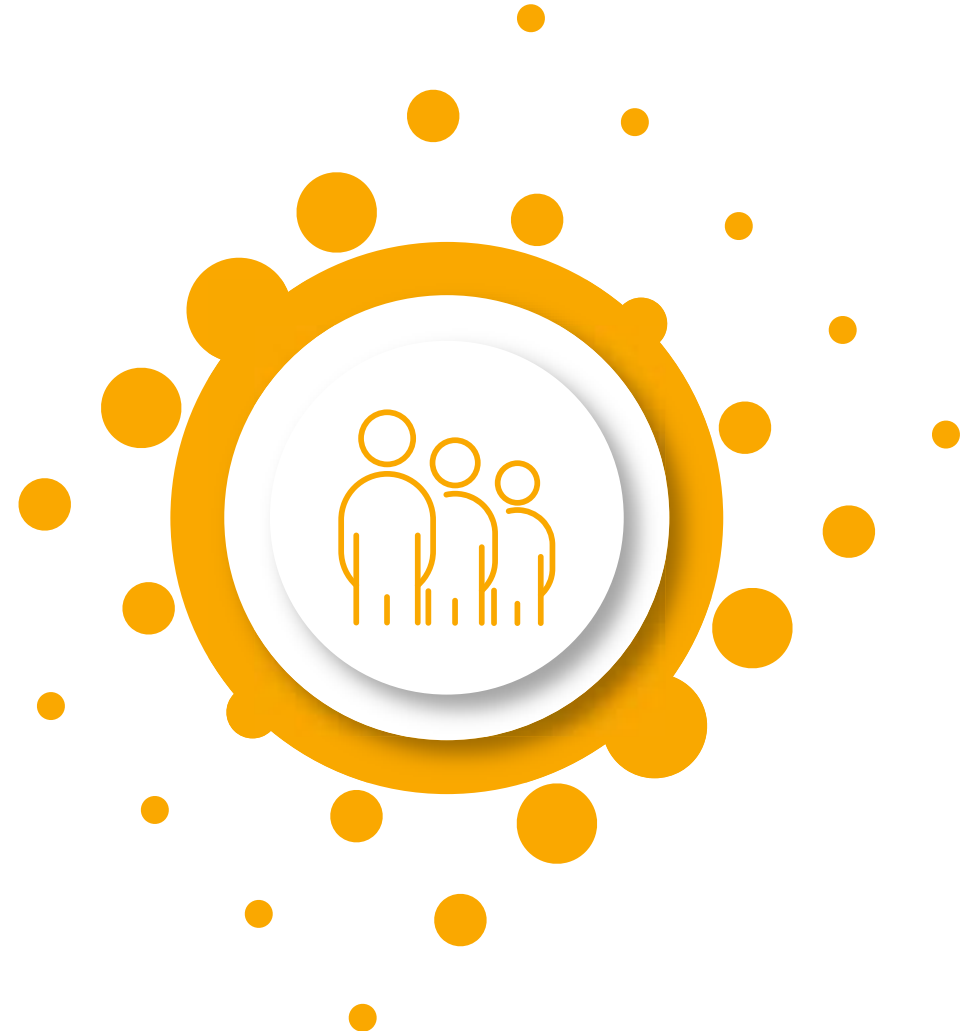
Human Resources Information

Collective bargaining agreements: In Brazil, 99% of associates are covered by the Collective Bargaining Agreement, excluding only interns and apprentices, who are protected through contracts that comply with current legislation for the category, supervised by third-party entities that guarantee and mediate the needs of these associates, in addition to internal policies.

In Mexico, 100% of associates are covered by the Collective Bargaining Agreement. In Chile, the USA and Colombia, while there is no CBA, all associates are covered by local labor laws and our contracts, which aim to comply with local laws and best practices in the countries where we operate.

Obligations of the benefit plan and other retirement plans: In Brazil, if the associate opts for the Private Pension plan, up to 5% is withheld as defined by the associate, and the company makes a corresponding contribution at the same percentage. The same criteria apply for the USA. In Mexico, Chile and Colombia, we are currently in the process of implementing this benefit.

Proportion of senior staff hired from the local community: We appreciate and value our local community among the VPs and CEO. Of the 7 professionals in this category, we have only 1 non-local (14%) and 6 local (86%).

Ratio of the basic salary and compensation of women to men: At Ascenty, there is no salary distinction based on gender. The ratio is always the same for people who occupy the same position.

Training
information

Average Hours of Training per Associate

Brazil	**Chile**	**Mexico**
21.46 hrs	20.09 hrs	23.49 hrs
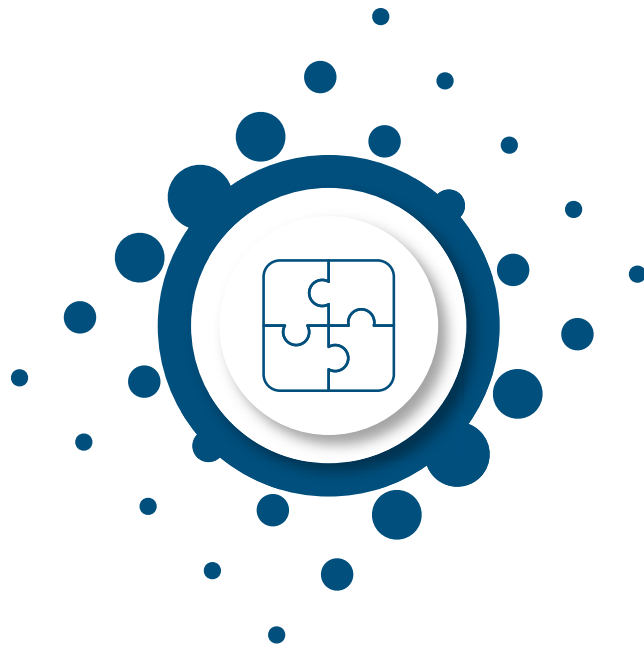
Average hours of training per year per associate: Recording this data comprehensively, the average number of training hours accumulated in Brazil until December 2023 was 21.46 per associate. In Chile, the average was 20.09, and in Mexico, 23.49.

Programs to improve associate skills and transition assistance programs: Ascenty has 2 training consultancies focused on behavioral issues/values/Ascenty DNA (behavioral strategies, values, vision, etc. are disclosed). In addition to the Ascenty University Program, which has a series of mandatory courses for associate integration, standards and certifications, specific training for each of the functions, as well as various training sessions (languages, systems, good practices), **there is also a Scholarship Program, the New Leaders Training Program, the New Leaders Training Improvement Program, and the Ascenty Mentoring Program.**

Percentage of associates undergoing regular performance reviews and career development: 100% of associates who have been hired for more than 90 days undergo a performance review, below 90 days they do not enter the development program. This evaluation has an Individual Development Plan (IDP), which, aligned with the immediate superior, can culminate in investments in the associate.

Occupational health **and safety management system**

An Occupational Health and Safety Management System, ISO 45001 certified, has been implemented. To manage the documents of our own associates, outsourced workers and suppliers, we adopted a platform that meets legal requirements and contributes to the maintenance of the management system.

The scope of the System includes not only the headquarters in Vinhedo, but also the DCs: Vinhedo 1 and 2, Campinas, Hortolândia from 1 to 5, Jundiaí 1 and 2, São Paulo from 1 to 4, Paulínia, Sumaré 1 and 2, Maracanaú, Rio de Janeiro 1 and 2, Santiago 1 and 2, and Querétaro 1 and 2.

Our focus is on maintaining a safe and healthy work environment, aiming to prevent injuries or illnesses among associates, customers, suppliers, contractors, and the community in general.

In 2023, we recorded only 05 accidents at Ascenty (02 less than in 2022). We remain committed to further reducing these rates. With Ascenty in full expansion, operating and building more than 300,000 square meters in three different countries, attention to safety becomes even more crucial. We manage the health and safety of our associates, customers, and third parties in all of our environments. Our goal is to achieve zero fatal accidents.

Accidents occurred in Data Center operations
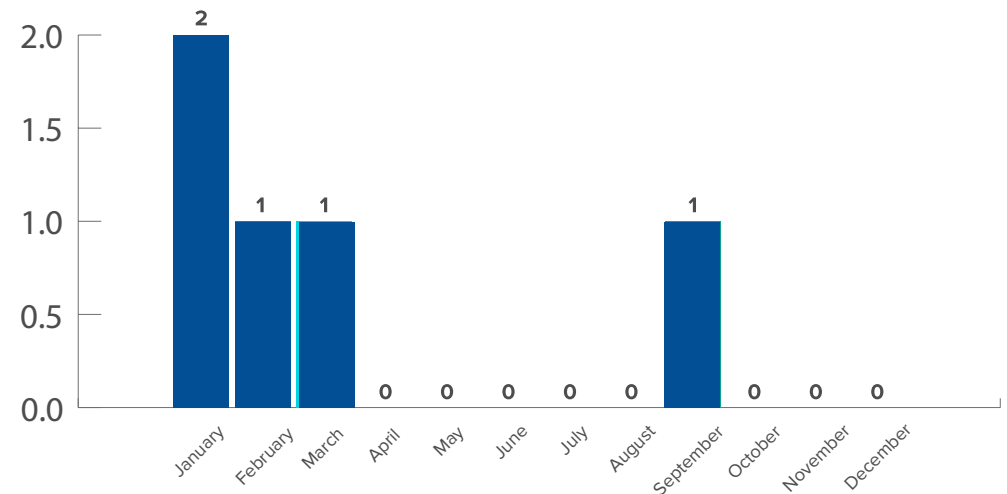
Severity of accidents occurred in 2023 – in percentages (cutoff date 12/31/2023).

**Frequency Rate: 1.83 – Ascenty Goal: <10
Severity Rate: 14.61 – Ascenty Goal: <250**

ZERO ACCIDENTS HAVE OCCURRED AT ASCENTY'S CONSTRUCTION SITES.

Occupational health services

The system has a specific board that works on the occupational health of associates, third parties and customers. It is made up of:

Occupational Safety Director:
Leads and coordinates efforts to ensure a safe work environment by providing critical information to the COMEX and Vice President.

Occupational Safety Coordinator:
Oversees and conducts training programs to ensure a safe work environment by communicating important information to the Occupational Safety Director.

Occupational Safety Engineer:
Ensures compliance with regulations and promotes a culture of safety by developing policies and guidelines to protect workers.

Occupational Safety Technician:
Conducts inspections, assesses risks and implements programs to promote a culture of safety, providing training and promoting associate awareness.

Specific training is provided since integration, with position-specific training being assigned as recommended by the Regulatory Standards. The Occupational Health Medical Control Program (PCMSO) and Risk Management Program (PGR) documents define the risks to which associates will be exposed in their activities, which exams must be carried out (in external clinics), and how the risks will be mitigated. All data relating to worker health is confidential.

Participation of workers, consultation and communication to workers regarding occupational health and safety

Monthly meetings of the Internal Accident and Harassment Prevention Committee (CIPA) are held with all elected members and appointed representatives of each site; Fire Brigade Meetings are held with all firefighters (99%) of the company and through the OST – Occupational Safety Occurrence, all workers have access, as well as the Joint Committee and the Executive Committee.

CIPA (Brazil), Comite Paritário (Chile) and Comisión de Seguridad e Higiene (Mexico) aim to awaken associates' interest in preventing accidents and occupational illnesses and permanently encourage them to adopt preventive behavior during work. In addition, every year, together with SESMET, it promotes the Internal Accident Prevention and Environment Week - SIPATMA.

The Fire Brigade is an organized group of trained associates who work to prevent emergencies, abandon areas in the event of an incident, when fires start, and attend to victims, providing first aid until professionals arrive at the scene.

Occupational Safety Occurrence is a management system for all risks and occurrences at each site, where SESMT directly has access and manages the planning for implementing improvements and acting on identified risks.

The Executive Committee aims to gather all information from CIPA, Fire Brigade, Operations and Works and discuss the best methodologies for implementing new prevention practices or policies.

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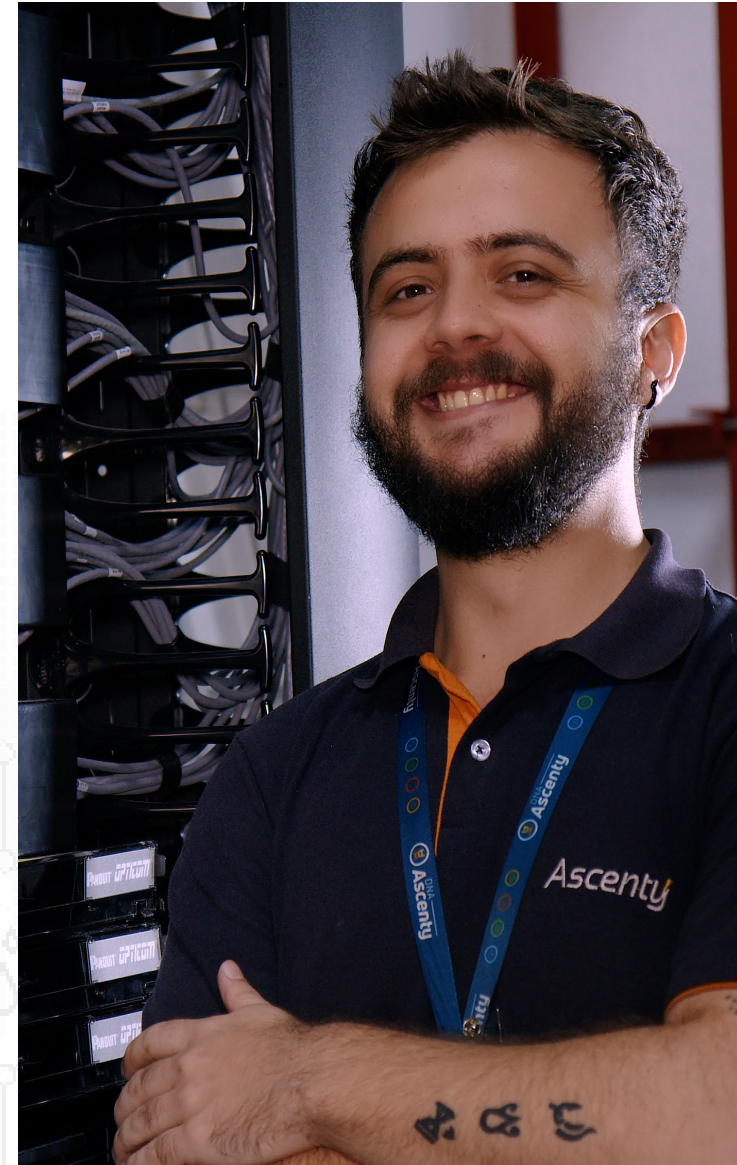
Training of workers in occupational health and safety

Training workers in health and safety is essential to ensuring safe and healthy working environments. This training aims to enable associates to identify and prevent occupational risks, promote good health and safety practices, and respond appropriately in emergency situations.

We have established a comprehensive training process, which encompasses the management of risk analyses, workplace or commuting accident investigations, and regular worker consultations. It is essential to recognize that health and safety training should not be seen as a one-off event. Regular training program reviews and updates are essential to ensure alignment with current best practices and up-to-date occupational health and safety standards.

As part of the integration process, live training sessions are held with security technicians and teams from the operational and administrative departments. Furthermore, during the integration period, associates undergo training at Ascenty University on the Occupational Health and Safety Management System.
Specific training is also carried out by function, covering topics such as Personal Protective Equipment (PPE), First Aid, Safety Policy, Safety Data Sheets (SDS), compliance with the Regulatory Standards of the Ministry of Labor and specialized training for safe handling of loads.

Workers covered by an occupational health and safety management system managed through legal data platforms.	Covered by the system	Covered by the system and internally audited	Covered by the system and externally audited
	100%	**100%**	**100%**
	844 associates + 465 third parties.	844 associates + 465 third parties.	844 associates + 465 third parties.

Promotion of Workers' Health

In our commitment to employee health, we adopt a comprehensive approach from the systematic identification and assessment of health risks to the implementation of solid accident prevention measures. With the Risk Management Program (Brazil) and the Programa de Salud, Seguridad y Medio Ambiente (Chile and Mexico), we conduct a careful assessment of risk factors.

Accident prevention is a priority, with the implementation of robust safety measures, including ongoing training, use of personal protective equipment, effective signage and regular equipment maintenance.

We recognize the importance of mental health and, to promote it, we develop emotional support policies, offer informative talks and actively communicate about the importance of work-life balance.

Our educational programs cover a variety of topics, from healthy habits to disease prevention, workplace safety, ergonomics and the proper use of equipment. All associates have access to healthcare services, including regular checkups, vaccination campaigns and preventive care, ensuring that healthcare needs are comprehensively met.

Furthermore, we implement specific occupational health policies that address issues such as working hours, breaks, task adaptation and ergonomic work analysis. The active participation of workers is encouraged, involving them in identifying risks, developing policies and implementing preventive measures, carried out through effective communication channels.

Workers covered by an occupational health and safety management system managed through legal data platforms.	Covered by the system	Covered by the system and internally audited	Covered by the system and externally audited
	100%	**100%**	**100%**
	844 associates + 465 third parties.	844 associates + 465 third parties.	844 associates + 465 third parties.

Workers who are not associates

Number of outsourced workers:

465

At Ascenty, the following activities are outsourced and performed by associates on a full-time basis on company premises:

Cleaning: teams allocated to each of the Data Centers and the Administrative building; responsible for cleaning and preserving Ascenty and customer environments.

Security and Asset Surveillance: teams allocated to each of the Data Centers and the Administrative building; responsible for the physical security of company premises and workers.

Operation: interdisciplinary teams that perform services that guarantee the uninterrupted operation of critical environments with a qualified team, efficient management and preventive maintenance.

Firefighters: teams integrated into the occupational safety team, allocated in each of the Data Centers and in the Administrative building; combining protection of people and property, offering first aid services, emergency training, equipment inspection and risk management and rescue plans.

It is important to mention that there are other outsourced activities and processes. These are hired on demand.

All Ascenty partners and service providers must be approved and have approved and up-to-date Occupational Safety documentation, in accordance with legal requirements.

ESG Management —

ESG Management Reaffirming its commitment to social issues, Ascenty has a Sustainability Committee comprised of its executives. The body is responsible for promoting accessibility and mitigating risks related to discriminatory practices, whether related to race, color, ethnicity, religion, nationality, sex, pregnancy, sexual orientation, gender, identity or expression, marital status, age, physical disability, legally protected medical condition, genetic information or any other characteristic protected by law.

In addition, it performs the following duties:

Manages environmental actions and assesses the effectiveness of ESG practices;

Oversees information security throughout the company and manages risks related to confidentiality, integrity and availability of systems and data;

Supervises the construction of new Data Centers with a focus on sustainable projects and aligned with corporate certifications;

Ensures teams implement resource preservation initiatives, supported by an internal energy management team and engineering support for Data Centers.

Spearheads human resources functions, including compensation, benefits, personnel and talent management.

All actions developed are communicated to Brookfield and Digital Realty shareholders, just as sustainability reports are reported to executives, with frequent updates. As such, we guarantee a global scope for our activities and the continuous improvement of processes.

With complex and robust flows and an effective internal control environment, we are able to efficiently identify and manage risks. As a result, deviations can be reported quickly to the board of shareholders so that it can take the best decision.

It is important to mention that Ascenty has a Code of Business Conduct and adopts internal and external audit processes. In addition, all of our executives are aligned on ESG commitments.

Activities, value chain and other commercial relationships

Throughout 2023, suppliers that sold directly to Ascenty accounted for 60% (1,031 suppliers) of the total. The remaining 40% (687 suppliers) refer to suppliers subcontracted by our direct suppliers. An important point is that part of this 60% serves both directly and subcontractors.

The types of activities related to the organization's products and services carried out by its suppliers include: purchases related to construction (of Data Centers), operation (of Data Centers) and consultancy (certifications, projects, systems, licenses).

Regarding the supply chain, we can categorize them by sectors, such as: Product Suppliers, Service Suppliers and Product and Service Suppliers (product suppliers jointly sell the installation).

With regard to local purchases — carried out within the country of operation —, in 2023, they were 100% national (Brazil, Chile, Mexico and Colombia).

Characterization Type of supplier

40% Outsourced
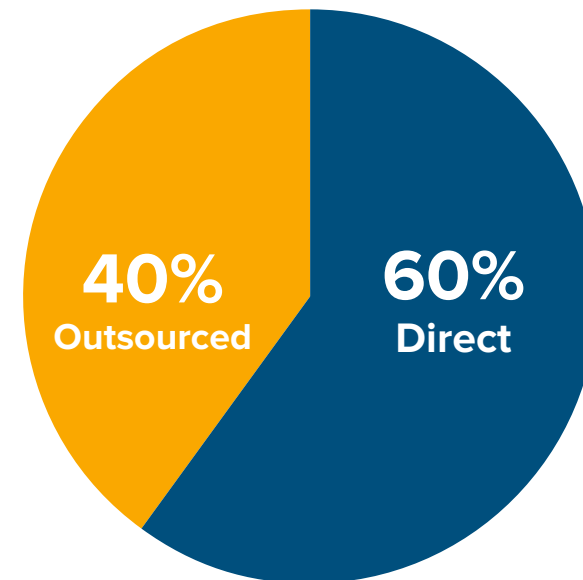
60% Direct

Governance structure and composition

The following scheme represents Ascenty's senior governance, including the CEO, President, Vice Presidents and directors.

Specific teams are associated with each of these directorates and are responsible for operationalizing the topics.

Chris Torto
CEO

Gustavo Sousa
President

Pablo Martinez
VP of Supply Chain & Alliances

Hatila Aquino
Legal Director

Gilson Granzier
VP of HR and Special Projects

Ana Letícia
HR Director

Werner Suffert
VP of Finance

Livia Golçalves
Controllership Director

Roberto Rio Branco
VP of MKT and Relations

Jéssica Braga
Marketing Director

Marcos Siqueira
COO Head of Sales

Sergio Abela
Director of Operations

Rodrigo Radaieski
Director of Services

Vinicius Minetto
Director of Sales

João Razori
Director of Products and Solutions

José Carlos Queiroz
SSO Director

Fábio Trimarco
Compliance and Quality Director

Pablo Campagnac
VP of New Business

Alberto Lopes
VP of Projects Engineering and Construction

Alexandre Demarchi
Executive Director of Construction

Appointment and selection to the highest governance body

The appointment of the organization's governance structure occurs through the analysis of competencies relevant to the organization's impacts, independence (independent judgment, free from external influences and conflicts of interest) and opinions of stakeholders (including shareholders, customers and partners).

Environmental Management Committee

Responsible for analyzing goals and objectives, in addition to managing the action plans arising from the results. The committee is made up of the Compliance area and Ascenty executives.

Information Security and LGPD Committees

This committee is formed by a group of experts, with the objective of discussing and reviewing issues related to Security, General Data Protection Laws, information leaks and cyber attacks. As a result, they present solutions and actions to improve the Ascenty environment.

Executive Committees (COMEX)

Responsible for making the company's strategic decisions. The Committee is formed by the CEO, Vice-Presidents, Directors and executive managers.

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Ethics Committee

Formed by Ascenty's CEO and VPs, as well as Compliance Management, the Committee ensures compliance with the company's Code of Ethics and Conduct, acts as an advisory body for managers and associates, initiates ethical proceedings and applies the appropriate sanction to violators. It is responsible for encouraging associates to behave in accordance with ethical principles.

It also knows, identifies and manages conflicts of interest within the organization. Likewise, it is responsible for ensuring, together with the other areas, the adequacy, strengthening and operation of the institution's Internal Control System, seeking to mitigate risks according to the complexity of its business, and disseminate the culture of controls to ensure compliance with laws and existing regulations. Finally, it works to advise, raise awareness and prevent activities and behavior that may cause risks to the image of the institution, as well as reviews and audits the outputs of processes.

Occupational Health and Safety Committee

Responsible for reviewing the goals and objectives and managing the action plans based on the results. The committee consists of members from the legal department, Vice President of Operations and the Occupational Health and Safety Director.

Operations Committee (COMOP):

Responsible for sharing good practices and implementing improvements and actions comprehensively across the operation teams of all Data Centers. The committee is made up of representatives from each of Ascenty's operating units.

Chair of the highest governance body

The Chair of the highest governance body is also a top executive of the organization. He is responsible for ensuring that the company has the most appropriate strategy, considering the entire scenario in which the organization is inserted, and the resources necessary to achieve the expected results. In addition, he identifies the most promising markets, improves the organization and processes, with a focus on long-term issues.

The chairman reports quarterly to a board of the organization's investors. Thus, strategic changes and plans are evaluated before they are implemented. In addition, a communication meeting is held monthly – in which the Chair of the highest Governance body and other members of the board present the results and the company's next steps to all associates.

Role of the highest governance body in supervising impact management

The organization's highest Governance body leads the preparation and implementation of strategic and operational plans in all areas of the company. This ensures its development, growth and continuity.

It is the body's role to identify opportunities, assess feasibility and make recommendations on new investments and new business development. In addition, they hold monthly meetings to review and continually improve the management system.

Ascenty
A Digital Realty and Brookfield Infrastructure JV

Delegation of responsibility for impact management

The organization's highest governance body is responsible for reviewing the risks associated with the organization at least annually or in the case of any disruption, including ESG issues to which the company is exposed.

After the analysis, reports and action plans are issued to the respective people who will address these risks. Additionally, as of 2024, there will be a specific Committee for risk analysis and impact management.

Collective knowledge of the highest Governance body

Like all Ascenty associates, members of the organization undergo mandatory training. In this way, they receive guidance and qualifications on topics related to the ESG agenda.

Policy commitments

Based on ethical and good conduct precepts, we encourage our associates, suppliers, contractors and customers to follow the best principles outlined in our Code of Conduct and Ethics. According to this document, Ascenty's core values are: Ethics, Flexibility, Agility and Commitment. This means that all relationships are based on ethics and behavior that is upright, respectful, trustworthy, dignified, fair, independent and equitable.

One of the great differentiators of the organization is the transparency and integrity of its operations. Therefore, we adopt as standard the continuous improvement of processes and procedures to always deliver the best service to customers and society. Another point worth highlighting is the zero tolerance stance on bribery and corruption. In fact, Ascenty is one of the pioneers in Brazil in ISO 37001 certification, achieved in 2019. The standard was created to assist the organizations in the anti-bribery program and is based on good practices for setting up an appropriate management system. As such, we ensure comprehensive Integrity and Compliance processes within the company.

Policy Commitments

It is important to mention that we carry out Due Diligence on our suppliers and contractors who occupy sensitive positions and are considered high risk to prevent bribery and corruption. In addition, we have a Conflict of Interest policy, which helps to avoid situations that facilitate this type of problem. In this case, all interested parties provide statements declaring that they have no relationship of conflict with Ascenty. In case of conflicts, we adopt a control system to monitor the scenario and impose measures that mitigate the risks.

It should be noted that we adopt the best practices set out by the Foreign Corrupt Practices Act (FCPA) of the U.S. Department of Justice. Similarly, we are in compliance with Law No. 12846/2013, the Brazilian Anti-Corruption Law. In our structure, we have a Compliance and Quality Department. Its role is to ensure that everyone involved in service delivery does so based on the policies and processes implemented in conjunction with current legislation. In addition, there are reporting channels for associates and external personnel, which facilitates direct communication with the Department in the event of conduct that does not comply with current legislation and external policies.

To make this work, everyone is encouraged to report any actions that are not in line with Ascenty's ethical stance. Furthermore, retaliation for good faith complaints is strictly prohibited — which does not exclude sanction measures in case of proven bad faith of the whistleblower. In this regard, all complaints are duly analyzed by the Compliance and Quality Department and addressed by the Ethics Committee.

Finally, it should be noted that all Compliance policies, including the Code of Conduct and Ethics, were approved by the company's Senior Leadership. Compliance with the provisions of the Code of Conduct and Ethics is mandatory for everyone involved in Ascenty's operations, in addition to its customers and suppliers. The Compliance, Anti-Bribery and Anti-Corruption Policy statement, as well as the Code of Conduct and Ethics can be accessed by any individual on the Ascenty website (www.ascenty.com/certificacoes and www.ascenty.com/compliance). Associates can also access them via the Intranet.

Policy commitments

Our values relate to what we believe, value and stand for here at Ascenty. They guide the behavior of everyone who is part of the company and help us build our image in the market.

THIS IS OUR MISSION:

Being acknowledged by our customers as the best partner in data center and connectivity solutions in Latin America.

WE ARE AGILE:

We don't leave for later what we can do now.

WE ARE COMMITTED:

We value quality in our solutions, team spirit, social responsibility and the environment.

THIS IS OUR PURPOSE:

Maintaining the infrastructure that supports the world's information.

WE ARE FLEXIBLE:

We are open to change and to new ideas.

WE ARE ETHICAL:

We believe that the means are just as important as the ends.

Incorporation of **policy commitments into business relationships**

Upon joining Ascenty, each associate is subject to the Code of Conduct and Ethics, receiving a copy of the regulations mentioned in this document. The employee is requested to read and declare receipt of this document and if there is anything to declare regarding conflicts, this record is maintained by the Compliance Department. Annually, associates are required to reaffirm their adherence to the company's Code, policies and standards.

The annual signing of the Statement of Compliance with the Code is essential for the continuity of the employment relationship or the relationship, in the case of temporary workers, with Ascenty. This obligation extends to all board members, administrators, directors, associates, temporary workers, interns and relevant service providers of the company, as defined in the Code.

In addition, Ascenty's suppliers and business partners also receive documents on data security and the Supplier Term of Conduct, which encompasses the company's commitments.

Processes to **repair negative impacts**

Mechanisms for **counseling** and **raising concerns**

At Ascenty, all associates undergo proper orientation on our policy of zero tolerance for bribery and corruption. In addition, they receive guidance on how to interact with Public Agents and third parties and how to behave when receiving gifts and hospitality. Each of these situations unfolds into official records in the system, which are treated with due attention.

The confidentiality of reported violations will be maintained as far as possible, in a manner consistent with the need to carry out an appropriate analysis, and will be subject to applicable law. The process of analyzing complaints is divided into stages, namely:

- **Pre-analysis by the Compliance Team**
- **Ethics Committee review**
- **Investigation** — gathering statements, surveys and remote access
- **Conclusion of the investigation**
- **Decision-making by the Ethics Committee.**

Information about the confidential channel

0800 300 4729 (Brazil)
800 914 018 (Chile)
01-800-5189245 (Colombia)
800 099 1550 (Mexico)
Ascenty Intranet: www.ascenty.com/compliance

In addition to the actions discussed, the Compliance team works shifts in Ascenty's Data Centers with the aim of getting closer to associates and assisting in the process of reporting complaints.

The dissemination of communication channels is constant in training, emails, announcements and televisions.

It is important to highlight that the company has a Confidential channel managed by a third-party company, capable of receiving such reports and directing them to the person responsible.

Compliance with laws and regulations

Throughout 2023, there were no situations of non-compliance with laws, such as fines and non-monetary sanctions.

Participation in associations

UN Global Compact.

Ethos Business Pact for **Integrity and Against Corruption.**

Member of **Trade Unions**

Member of the Brazilian **GHG Protocol** Program

Approach to stakeholder engagement

Stakeholder mapping consists of identifying all the players who, in some way, influence — actively or passively, directly or indirectly — the management systems implemented at Ascenty. To this end, they are all analyzed in relation to risks, opportunities and implemented and necessary strategies.

At Ascenty, whenever a new stakeholder and its influence among us is identified, an interdisciplinary team reviews the existing relationships and how this interaction occurs (risks, opportunities, needs, expectations, compliance, monitoring, legal requirements, and records). Thus, it is possible to relate them in a matrix.

Ascenty stakeholders are: Shareholders, Customers, Associates, Community and Society, Competitors, Government, Media, Certifying and Regulatory Body, External Providers, Trade Unions, Personal Data Subjects.

Through internal and external recording mechanisms, we receive contact from stakeholders who present us with the most diverse requests, such as suggestions, pain points and even thanks.

Each of these contacts is analyzed by those responsible for each unit and the necessary treatments are duly implemented.

Data Privacy & Cybersecurity

Privacy, security and confidentiality are crucial for the resilience of Ascenty's business. For this reason, our Privacy Program focuses on compliance with global laws and regulations on the subject and covers all aspects of our operations.

Although our actions do not involve controlling, generating or accessing servers and customer data, we are committed to respecting and protecting the privacy rights of all individuals with whom we interact. We therefore seek to ensure that the personal information of associates, customers, suppliers, potential customers and any other individuals with whom we communicate is properly handled and protected.

In that sense, we are aware that each and every member of our team plays a key role in protecting personal data, which is why we offer Global Data Privacy training to every new employee and at onboarding, with annual refresher training courses.

Law No. 13.709: Personal Data Protection Law – LGPD (Brazil)
Ley N°19.628, sobre Protección a la Vida Privada (Chile)
Ley Federal de Protección de Datos Personales (Mexico)

Data Privacy & Cybersecurity

Cyber resilience is a key element to ensure client data security, guiding our global strategy. We have a dedicated program for this and a team located in Vinhedo - São Paulo, as well as security service partners managed 24 hours a day, 7 days a week. This team supports and acts on risk prevention, and monitors active threats and threat disruptions.

To ensure the achievement of our strategy, we are guided by the principles of zero trust based on identity and automation. This allows us to protect our assets and our customers' privacy.

All this is achieved through the Defense in Depth approach, which distributes actions at different levels to better prevent, protect, detect and respond to cybersecurity incidents. Likewise, we base ourselves on the NIST Cybersecurity Framework, which allows us to manage the risks related to cybersecurity.

Ascenty also invests in third-party audits to assess the maturity of its defense structure and methods. The intention is to ensure effective and comprehensive protection of all our infrastructure and data.

We realize our associates, suppliers and customers are essential to ensure a resilient cybersecurity strategy. Therefore, all associates undergo annual awareness training and learn to identify and avoid potential security risks in the workplace and at home, keeping data, devices, networks and the environment safe.

We also promote continuous campaigns to raise awareness on social engineering tactics. Likewise, we help our suppliers and partners improve the security of their products and services, as well as understand how to deploy them securely in our environments.

We also keep customers informed on how we keep their data protected and encourage comments and advice on best security practices. These actions ensured that, in 2023, we did not record any proven complaint regarding privacy violations or loss of customer data.

GRI 418: Customer Privacy 2016 – 418-1 Substantiated complaints regarding violations of customer privacy and losses of customer data. – Describe the processing process.

During 2023, we did not receive any substantiated complaints related to the violation of privacy or loss of data from customers, external parties or regulatory agencies, nor were there any leaks, theft or loss of data from customers, associates and partners.

Treatment of Operation Risks

Risk Level
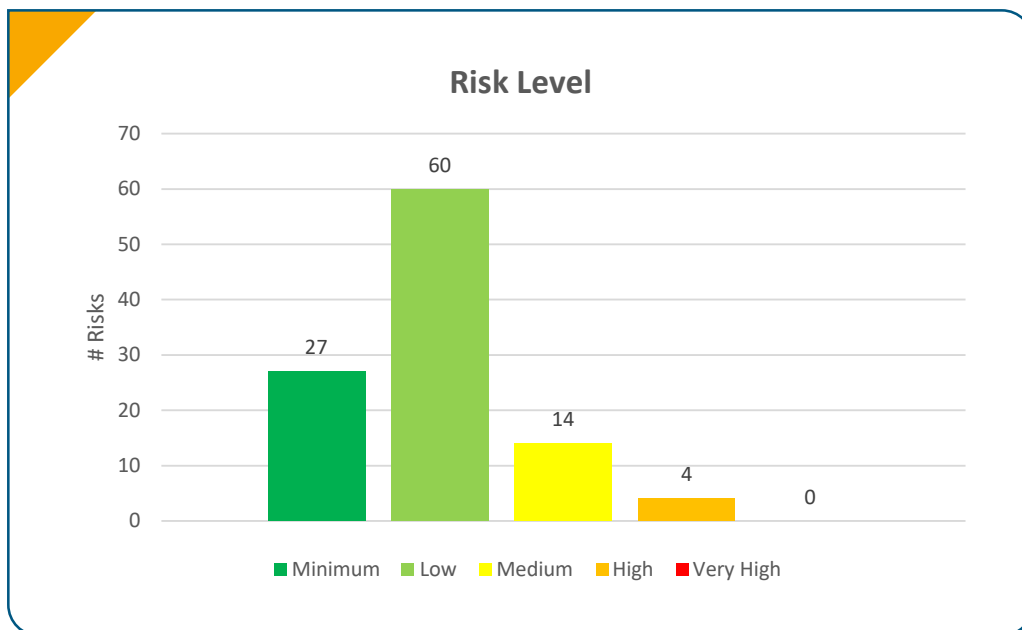
In a market so complex and full of risks, there is no way to evolve without caring for internal operations with a focus on compliance and risk management. Ascenty believes in this work and places it as a priority to ensure its long-term stability.

In that sense, we adopt a transparent stance and periodically disclose the actions carried out on this front. The objective is to strengthen the institution and contribute to the solidity and return on investments. It should be noted that Ascenty uses the best Data Center Risk Management techniques and standards.

This is a strategy that guarantees our continuous improvement process, delivering the best service to customers and society. In addition, we implemented a risk management committee where senior leadership periodically discusses and addresses mitigation actions.

Thus, we guarantee our commitment to "maintaining the infrastructure that supports the world's information", built on a structure of excellence in customer service.

Treatment of Operational Risks

Based on ISO 22301 - Business Continuity Management, tests were conducted throughout the operation. The intention is to ensure that mission-critical processes are always mapped and the necessary actions to resolve problems are taken in a timely manner, without harming stakeholders. To this end, the processes are supported by the three continuity pillars:

People:

People: Development of plans to protect people through threat mapping.

Technologies:

Technologies: Identify the company's technology dependencies and adopt redundancies necessary for the business, always aiming at cost-effectiveness and risk control for the business.

Processes:

Processes: Mapping, identification, mitigation and contingency plans of business parts to avoid unscheduled downtime.

The market risk management process applies to the entire corporation, covering everything from the business areas to the Board of Directors. This process involves several different departments, with specific attributions, to ensure an efficient structure. Furthermore, the measurement and control of market risk are carried out in a centralized and independent manner, identifying the risks associated with the business.

Once each of these risks has been identified, they are measured, mitigated, controlled and reported. As such, the company's market risk exposure profile is aligned to the guidelines set out in the governance process, with limits monitored independently from the business areas.

Opportunities
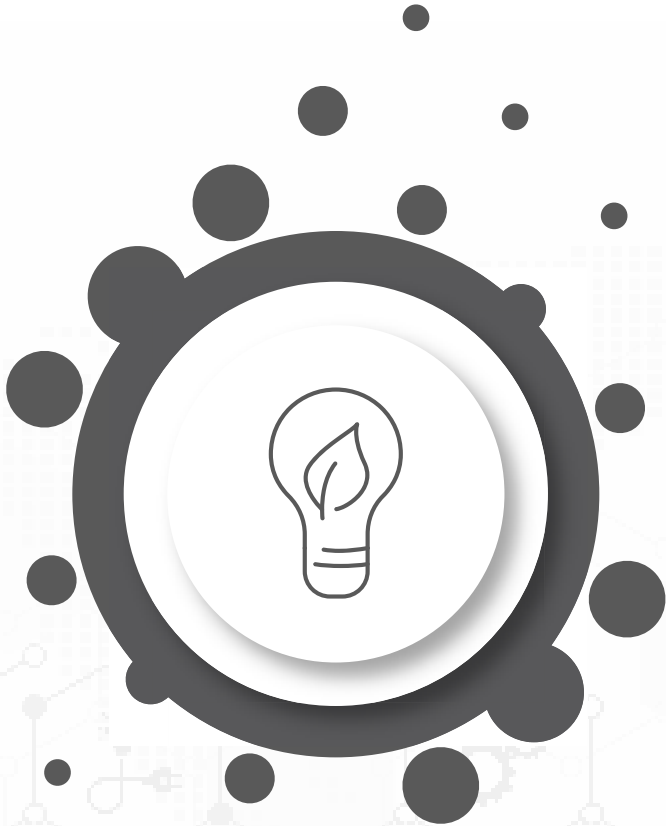
Energy Efficiency

Expand excellence in energy efficiency across all Ascenty sites, standardizing the quality of services rendered in all locations.

To achieve this goal, we have a dedicated team focused on outlining, implementing and monitoring energy efficiency projects. They work with the business units to budget and execute relevant actions, and track performance and cost improvements.

ISO 50.001 certification required in-depth mapping of the energy management system — from the implementation of specific KPIs, replacement of equipment and lamps, and implementation of actions aimed at reducing energy consumption. Such actions are monitored through monthly control and effectiveness reports.

Source of Energy

We continue to expand our renewable energy supplies, seeking market-based solutions to cost-effectively make progress toward our renewable energy goals. We analyze the carbon reduction impact our projects will have on the regional network and seek to maximize carbon reductions wherever possible.

Opportunities

Resilience

Our customers trust us to offer resilient data centers, in order to ensure data privacy, security and business continuity. We will continue to provide resilient data centers through physical adaptation measures, such as: site selection, climate prevention measures, appropriate security levels.
Green building projects, data privacy efficiency measures, cybersecurity, and physical security practices can increase demand and retention of stronger customers.

Products and services

The development of sustainable Data Centers and supply of zero-carbon energy is a mechanism we can use to attract and retain customers, reflecting the market demand for buildings with low carbon content. Additionally, we have the opportunity to provide renewable energy and sustainability solutions to support them in their specific sustainability goals by increasing demand and our loyalty rate.

To seize this opportunity, our sustainability, design and construction, energy operations and sales teams are all aligned to deliver projects that meet our customers' carbon-free and sustainable agendas. These teams all work together in multidisciplinary groups, business teams and successful roles of customers to ensure these targets are met.

Material topics **2023**

The process for defining material topics involved all levels of the organization, considering an interdisciplinary vision. Each of the identified risks was listed in a matrix, containing its origin, description, characterization involving impact and probability, and its progression with the controls already established. Following a risk level and trend analysis, we identified the most significant risks and which, therefore, were addressed as material topics.

During this process, the impacts and risks associated with stakeholders were considered: associates, outsourced workers, service providers, the surrounding community, shareholders, unions, certifying bodies, customers, suppliers, competitors, media and governments.

After materiality analysis, the material items for the organization were compiled:

GRI 201: Economic Performance
GRI 202: Market Presence
GRI 203: Indirect Economic Impacts.
GRI 204: Procurement Practices
GRI 205: Anti-Corruption
GRI 206: Anticompetitive Behavior
GRI 302: Energy
GRI 303: Water and Wastewater
GRI 305: Emissions
GRI 306: Waste
GRI 403: Occupational Health and Safety
GRI 404: Training and Education
GRI 405: Diversity and Equal Opportunity
GRI 410: Security Practices
GRI 418: Customer Privacy

The material topics are defined by GRI regulations and represent the organization's greatest impacts on the economy, environment and people.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 201: Economic Performance	Low profitability or inadequate investments in order to reduce confidence and investments to levels that may affect the maintenance of operations. 'External economic conditions without control of the company, local or global, that may affect the company. 'Interest rate and aggregation of costs for investments and acquisition of credits. 'Risk of loss or low return on investment made.'Increase in the company's costs.	• Strategic planning; • Shareholders' board; • Investment plan approved by the board; • Financial advisory and law firms focused on the area of loans and investments. • Capital and foreign investments to support the operation in Brazil; • Budget control with investors; • Financial reserves; • Strategic planning; • Shareholders' board; • Exchange rate fluctuation control contract; • Large mass of deals in U.S. dollars; • Plan to expand to other countries and regions; • Market monitoring. • Facilities are already created using the best existing technologies; • New facilities; • Accelerated growth trend of the company and sector; • Monitoring via operational indicators at the board level;

Material topics **2023**

Standard	Impacts	Management Measures
GRI 202: Market Presence	Flawed or undefined Policies and Processes that may compromise safety, efficiency and company effectiveness and information. External economic conditions beyond the company's control at a local or global level, and which may affect the company. External political conditions beyond the company's control at a local or global level, and which may affect the company. Market trends and innovations that may affect the current business model. In addition to the market advance of competitors in order to affect the current business model or the company's market position. Lack of ethics in their business, especially with the government and competitors, with unfair deals and lack of transparency. Reduction of demands or offers for products and services that may affect the loss of market share.	• Compliance and Quality Department Implemented; • Establishment of policies and processes; • Internal and external audits conducted by independent entities; • ISO certifications; • Compliance Program and Code of Conduct. • Capital and foreign investments to support the operation in Brazil; • Budget control with investors; • Financial reserves; • Strategic planning; • Shareholders' board; • Exchange rate fluctuation control contract; • Large mass of deals in U.S. dollars; • Plan to expand to other countries and regions; • Market monitoring.
GRI 203: Indirect Economic Impacts	Flawed or undefined Policies and Processes that may compromise safety, efficiency and company effectiveness and information. External economic conditions beyond the company's control at a local or global level, and which may affect the company. Cash flow compliance risks, credit loss, affecting business liquidity. External political conditions beyond the company's control at a local or global level, and which may affect the company. Failure to manage legal requirements, from their mapping, assessment, and service, generating non-compliance by the company.	• POL-CM-0001 - Sales Policy; • CRM system; • PRC-FN-0028 - Sales Commission; • POL-AS-0008 - Anti-Bribery and Anti-Corruption; • POL-AS-0022 - Compliance; • Compliance Program and Code of Conduct; • Due Diligence process; • ABC clauses in contracts. • Monitoring of proposals and critical analysis of the reason for the non-closure; • Board aimed at customer relations; • Customer Satisfaction Department implemented.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 204: Procurement Practices	Acquisitions outside the necessary deadline or specification, with improvements or even infringing. Contractors offer various risks to the company, increasing the chances of breaches of company policies and codes. This is due to a lesser degree of control over the actions of outsourced personnel. Lack of accuracy in records and payments of commissions and/or failures in sales and treasury processes.	• Logistics and Purchasing Department implemented; • Establishment of policies and processes; • Code of Conduct; • Supplier approval process; • Due Diligence; • Procurement policies. • Legal Department implemented • POL-AS-0016 - Contracts; • POL-AS-0022 - Compliance; • PRO-FN-0008 - Approval; • Code of Conduct; • Due Diligence process; • ABC clauses in contracts; • Legal requirements platform for suppliers; • Conflict of interest analysis for contractors; • Perform due diligence on contractors that have a high inherent ABC risk; • Develop a plan to mitigate the risks of contractors that have a medium/high risk; • Implement Policy for Interaction with Public Officials.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 205: Anti-Corruption	Market trends and innovations that may affect the current business model. In addition to the market advance of competitors in order to affect the current business model or the company's market position. Lack of ethics in their business, especially with the government and competitors, with unfair deals and lack of transparency. Poor projection of equipment and infrastructure, controls and processes. Lack of structure and support to carry out compliance activities resulting in the failure of the monitoring process.	• IT Department Implemented; • Architecture Department; • Telecom Department implemented; • Certified redundancy system; • ISO certificates; • Anticipated budget for the internal infrastructure; • Documented and procedural processes; • Benchmarket with DLR for exchanging information and tools. • Compliance Program; • Legal Instruments and Contracts; • KPI - IQF for critical suppliers; • Policies and Procedures implemented; • Legal requirements platform; • Due Diligence.
GRI 206: Anticompetitive Behavior	Lack of definitions of strategies that support the prevention of bribery, corruption and non-compliance with requirements. Inadequate management of complaints and/or concerns associated with classification, referral and partiality in a way that does not affect the objectives and appropriate corrections and adjustments. Deviations by internal personnel or third parties from previously established processes, whether operational, anti-bribery, anti-corruption and fraud.	• Legal Department Implemented • POL-AS-0016 - Contracts; • POL-AS-0022 - Compliance; • PRO-FN-0008 - Approval; • Code of Conduct; • Due Diligence process; • ABC clauses in contracts; • Legal requirements platform for suppliers; • Conflict of interest analysis for contractors; • Perform due diligence on contractors that have a high inherent ABC risk; • Develop a plan to mitigate the risks of contractors that have a medium/high risk; • Implement Policy for Interaction with Public Officials.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 302: Energy	Process interruption and compromised redundancy. Severe damage to infrastructure, people or reputation. Energy inefficiency causing financial, operational and environmental losses. Inefficiency in managing environmental impacts, primarily causing environmental damage. Use of low-efficiency or obsolete equipment in processes and acquisitions. Failure to meet customer requirements and market trends Increase in company costs.	• ISO and redundancy certifications; • Business Continuity Plans and BIAs implemented; • ISO14001 and ISO50001 implemented; • Shared responsibility for the environment; • Audits implemented; • Energy purchased from renewable sources; • ESG implemented. • Maintenance program. • KPI - PUE. • KPI - Actions to improve the PUE • Dissemination and promotion of the program, internally and externally; • Financial investment for ESG efforts; • ISO certifications; • Shared professionals from various fields for the subject; • Environmental initiatives such as Incentive Energy Purchase, ZERO Waste, GHG Compensation, among others. • Participation in the UN Global Compact.
GRI 303: Water and Wastewater	Process interruption and compromised redundancy. Severe damage to infrastructure, people or reputation. Inefficiency in managing water and wastewater consumption, primarily causing environmental damage Inefficiency in managing environmental impacts, primarily causing environmental damage. Failure to meet customer requirements and market trends	• ISO and redundancy certifications; • ISO14001 implemented; • Shared responsibility for the environment; • Audits implemented; • ESG implemented. • KPI - Water. • Dissemination and promotion of the program, internally and externally; • Financial investment for ESG efforts; • ISO certifications; • Shared professionals from various fields for the subject; • Environmental initiatives such as Incentive Energy Purchase, ZERO Waste, GHG Compensation, among others.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 305: Emissions	- Environmental risks according to the Management of Environmental Aspects and Impacts - Risk to the company's image; - Risk to the surrounding community. - Risk to the company's image; - Risk of losing market share and market leadership; - Risk of loss or low return on investment made.	• Dissemination and promotion of the program, internally and externally; • Financial investment for ESG efforts; • ISO certifications; • Shared professionals from various fields for the subject; • Environmental initiatives such as Incentive Energy Purchase, ZERO Waste, GHG Compensation, among others. • ISO certifications; • Shared responsibility for the environment; • Audits implemented; • Energy purchased from renewable sources; • ESG implemented; • Black smoke emission control. • Maintenance program. • GHG Inventory, GHG Protocol.
GRI 306: Waste	- Environmental risks according to the Aspects and Impacts spreadsheet; - Risks to the company's image; - Risks to society and the environment. - Procedural risk and compliance. - Risk of losing market share and market leadership; - Risk of loss or low return on investment made.	• ISO14001 implemented; • Shared responsibility for the environment; • Audits implemented; • ESG implemented; • Waste KPI. • Dissemination and promotion of the program, internally and externally; • Financial investment for ESG efforts; • ISO certifications; • Shared professionals from various fields for the subject; • Environmental initiatives such as Incentive Energy Purchase, ZERO Waste, GHG Compensation, among others. • Dissemination and promotion of environmental program, internally and externally; • Financial investment for ESG efforts; • Shared professionals from various fields for the subject; • Publication of the ESG report; • Signer of the Pro Ethics Program; • Signer of SDGs; • Women's Committee.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 403: Occupational Health and Safety	Contractors offer various risks to the company, increasing the chances of breaches of company policies and codes. This is due to a lesser degree of control over the actions of outsourced personnel. Occupational risks to associates and society that can cause serious damage to people and the company's reputation. The risks in detail are present in the Occupational Hazards and Risks Survey. Practices that conflict with the well-being, safety and health of our associates. The risks in detail are present in the Occupational Hazards and Risks Survey.	• Legal Department Implemented; • HR department implemented; • Compliance department implemented; • Occupational Safety Department implemented; • Labor policies implemented; • HR programs implemented; • POL-AS-0016 - Contracts; • POL-AS-0022 - Compliance; • PRO-FN-0008 - Approval; • Code of Conduct; • Due Diligence process; • ABC clauses in contracts; • Legal requirements platform for suppliers; • Conflict of interest analysis for contractors; • Perform due diligence on contractors that have a high inherent ABC risk; • Develop a plan to mitigate the risks of contractors that have a medium/ high risk; • Implement Policy for Interaction with Public Officials. • Department of Safety and Health implemented; • ISO certifications; • Legal requirements platform; • CIPA implemented; • Fire Brigade implemented; • Risk assessment implemented. • ISO 45001

Material topics **2023**

Standard	Impacts	Management Measures
GRI 404: Training and Education	Behavioral issues that are not compatible with the company's values. The need for qualification and turnover of people in order to affect the commitment to governance and organizational knowledge. Vacancy in strategic positions may result in disorder in the processes. Qualification and turnover of people in order to affect the commitment to governance and organizational knowledge.	• Periodic feedback from HR on new hires within the trial period; • Periodic value development training with leaders and associates; • Integration values training for associates; • Periodic performance evaluation. • Defined organization chart; • Policies and procedures with defined responsibilities and authorities; • Job description with periodic update; • Mapping of training needs by job description; • Disclosure of job descriptions. • Annual salary survey; • Annual benefit survey; • Compliance with trade union and labor regulations; • Annual climate survey; • Performance evaluation; • Annual salary increase in accordance with the CBA — following INPC increase; • Associates' IDP with the leadership; • Education Programs and Platforms; • Promotions Program. • Mapping the necessary people and skills. • Training and development consultancies for current events; • Ascenty University with several courses; • Career development programs; • Training program based on job description; • Edupass platform — discounts at universities and courses. • Feedz Platform – interaction and monitoring of associates – evaluation.

Material topics **2023**

Standard	Impacts	Management Measures	
GRI 405: Diversity and Equal Opportunity	Behavioral issues that are not compatible with the company's values. Gaps in physical structure and people, which may affect the governance of individual sites. The need for qualification and turnover of people in order to affect the commitment to governance and organizational knowledge. Violation of human rights, denigrating individuals and causing consequences for the company and the environment. Inadequate management of complaints and/or concerns associated with classification, referral and partiality in a way that does not affect the objectives and appropriate corrections and adjustments. Deviations by internal personnel or third parties from previously established processes, whether operational, anti-bribery, anti-corruption and fraud. Problems related to the conduct and climate of workplaces and teams, such as situations of moral and sexual harassment, physical and verbal assaults, excessive psychological pressure, etc.	• Market study; • Expansion on demand; • Strategic planning; • DNA program; • Exchange in the implementation and monitoring of new DCs. • Periodic feedback from HR on new hires within the trial period; • Periodic value development training with leaders and associates; • Integration values training for associates; • Periodic performance evaluation. • Annual salary survey; • Annual benefit survey; • Compliance with trade union and labor regulations; • Annual climate survey; • Performance evaluation; • Annual salary increase in accordance with the CBA — following INPC increase; • Associates' IDP with the leadership; • Education Programs and Platforms; • Promotions Program. • Compliance Department; • Legal Department; • ISO certifications; • Contracted law firms; • PRC-AS-0010 - Registration for compliance; • Code of Conduct;	• Complaint channels; • Periodic climate and leader development training; • Due Diligence process; • Climate research; • Standby Compliance teams; • Performance evaluation. – Existence of established policies and processes; • Internal and external audits by independent entities; • Compliance Program and Code of Conduct. • Assistance program for social entities; • Young apprentice and intern program; • Knowledge multipliers program for young people in the community; • Donations to charities; • PCD Program — Care Project; • Women's group; • Global Compact; • Ethics Pact; • Whistleblower Channel; • Compliance Program and Code of Conduct. • POL-AS-0008 - Anti-bribery; • POL-AS-0022 - Compliance;

Material topics **2023**

Standard	Impacts	Management Measures	
GRI 410: Security Practices	Poor projection of equipment and infrastructure, controls and processes. Possible situations that may jeopardize the integrity, confidentiality and availability of controlled data. E.g. Cyber attacks. Risks associated with the outsourcing process, such as co-responsibility and lack of control of processes and requirements. Contractors offer various risks to the company, increasing the chances of breaches of company policies and codes. This is due to a lesser degree of control over the actions of outsourced personnel. Practices that conflict with the well-being, safety and health of our associates. The risks in detail are present in the Occupational Hazards and Risks Survey.	• Compliance Program; • Legal Instruments and Contracts; • KPI - IQF for critical suppliers; • Policies and Procedures implemented; • Legal requirements platform; • Due Diligence. • HR Department Implemented; • Architecture Department; • Telecom Department implemented; • Certified redundancy system; • ISO certificates; • Anticipated budget for the internal infrastructure; • Documented and procedural processes; • Benchmarket with DLR for exchanging information and tools. • ISO27001 implemented; • Non-disclosure agreements; • Information Security and Data Privacy Committee; • Under Ascenty's strategy, there is no access to customer data. Ascenty does not control or process data from third parties; • Related policies, processes and procedures implemented; • Incident management; – Logical access management; • Supplier approval process; • System vulnerability scans; • Confidentiality terms - TAD. • Data collection authorization term	• Information security tools: DLP (Dropbox), Backup, Encryption of data in transit; database encryption, Siem – threat monitoring, Antimalware, Zero Trust Network, AntiSpam and Fishing, Disk encryption; • Reduction of data collection. • Legal Department Implemented • POL-AS-0016 - Contracts; • POL-AS-0022 - Compliance; • PRO-FN-0008 - Approval; • Code of Conduct; • Due Diligence process; • ABC clauses in contracts; • Legal requirements platform for suppliers; • Conflict of interest analysis for contractors; • Perform due diligence on contractors that have a high inherent ABC risk; • Develop a plan to mitigate the risks of contractors that have a medium/high risk; • Policy for Interaction with public officials.

Material topics **2023**

Standard	Impacts	Management Measures
GRI 418: Customer Privacy.	Improper access, system interruption and/or leakage of data and confidential information of customers and people to whom Ascenty has access, impacting availability, integrity, confidentiality and privacy. Whether in the process of storing, transferring or processing data. Risk of exposing the personal data subject with information leaks.	**1st Line of Defense:** • ISO certifications; • Non-disclosure agreements; • Related policies, processes and procedures implemented; • Information Technology Department implemented; • Incident management; • Logical access management; • Supplier approval process; • System vulnerability scans; • Confidentiality terms; • Data collection authorization term – TAD; • Information security tools: DLP (Dropbox), Backup, Encryption of data in transit; database encryption, Siem – threat monitoring, Antimalware, Zero Trust Network, AntiSpam and Fishing, Disk encryption; • Data collection reduction study; • Implementation of SOC systematics. **2nd Line of Defense:** • Compliance and Quality Department; • Information Security and Data Privacy Committee implemented; • Performance indicators implemented and monitored; **3rd Line of Defense:** • Internal audits; • External audits by independent entities.

Direct economic value generated and distributed

Brazilian reais (EBITDA = REVENUE - COSTS) in millions

Brazil:	R$ 673.98	R$ 1,401.13 - R$ 727.15
Chile:	R$ 29.18	R$ 71.53 - R$ 42.35
Mexico:	R$ 44.60	R$ 99.32 - R$ 54.72
Colombia:	-R$ 7.36	R$ 0.00 - R$ 7.36

U.S. dollars (EBITDA = REVENUE - COSTS) in millions

Brazil:	$134.97	$280.59 - $145.62
Chile:	$5.84	$14.34 - $8.51
Mexico:	$8.93	$19.96 - $11.03
Colombia:	-$1.50	$0.00 - $1.50

Financial implications and other risks and opportunities arising from climate change

Ascenty is a Net Zero Carbon company, that is, it offsets its atmospheric emissions mainly from the consumption of electrical energy. Remembering that expanding your business will increase atmospheric emissions, consequently it is necessary to invest more to maintain the Zero Carbon seal.

It should be noted that the company is certified under ISO 50001 and has a management system aimed at increasing energy efficiency. That's because problems with efficiency can lead to financial, operational and environmental losses.

Investments in infrastructure and supported services

Significant indirect economic impacts

During the year of this report, the following amounts were invested in infrastructure, IT, Health and Safety, Environment, Audits and Certifications:

Investments 2023 - Brazilian reais in millions

Brazil:	R$ 886.88
Chile:	R$ 161.79
Mexico:	R$ 27.76
Colombia:	R$ 8.93

Investments 2023 - in U.S. dollars in millions

Brazil:	$177.67
Chile:	$32.41
Mexico:	$5.56
Colombia:	$1.79

During 2023, no significant indirect economic impacts were observed.

Operations assessed for corruption-related risks

Communication and training in anti-corruption policies and procedures

No cases of corruption were reported in 2022.

100% of operations are assessed for corruption-related risks.

As several activities are carried out by outsourced companies, we identified risks related to co-responsibilities and the lack of effective controls.

814 cassociates, or 100%, were informed of the anti-corruption procedures. That's because the trainings are part of the employee onboarding process and the annual recycling track.

100% of business partners have been notified of our anti-corruption procedures, as they are contractual items for any negotiations with Ascenty. In addition, partners need to fill out and sign forms on the subject.

Legal actions for anti-competitive behavior, antitrust and monopoly practices

In 2023, there was no record of unfair competition, antitrust or monopoly lawsuits, pending or final.

Renewable use of electricity

Wherever available, Ascenty chooses renewable energy in its operations.

Currently, 100% of the electrical energy used in our data centers is from a clean source, certified, validated and guaranteed by IREC.

Examples of renewable sources that Ascenty uses:

Water (energy from river water);
Solar ((energy from the sun);
Wind (wind energy).

Wework with **100%** renewable sources.

Renewable use of electricity

100%
Renewable

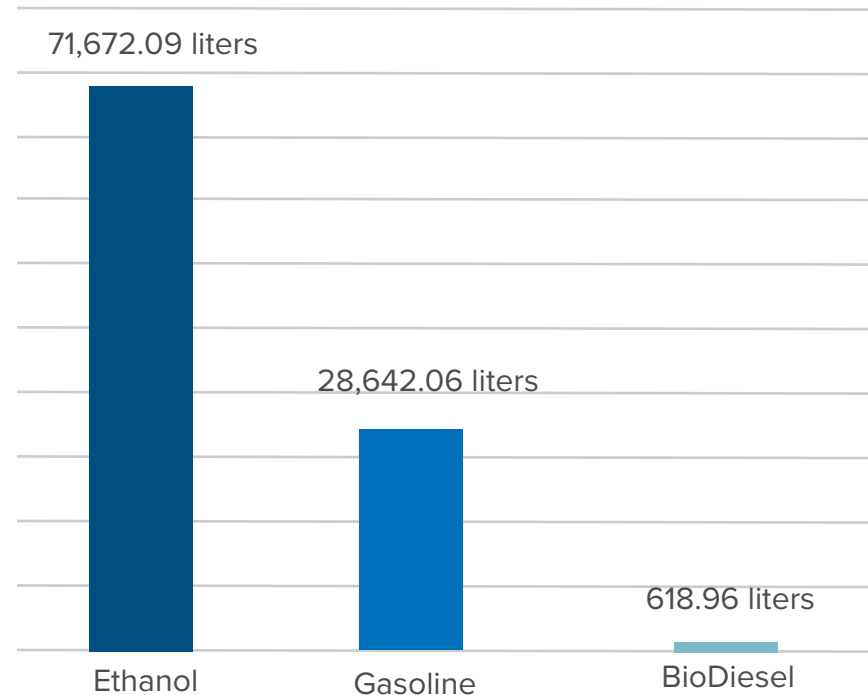# Sustainability in our facilities

Energy efficiency actions:

100% LED lighting across our facilities, reducing power consumption and the PUE of our Data Centers;

The São Paulo Data Center has a Photovoltaic energy generation plant, with capacity to generate 14.6 MW per year. This energy is used at the Data Center's facilities for lighting and air conditioning in offices and common areas.

All Data Centers are equipped with the most modern and energy efficient equipment – from the simplest water cooler to the most complex machines – which contributes to the sustainability of our business.

Regarding the consumption of fuels for the generation of energy (whether fixed or mobile source), the following consumptions in liters were observed.

Mobile Sources

71,672.09 liters

28,642.06 liters

618.96 liters

Ethanol   Gasoline   BioDiesel

Consumption of Fixed Sources: Diesel: 1,007,265.7 liters.

*We increased the % of ethanol use from 61% (2022) to 71% (2023)

Sustainability in our facilities

We follow an international energy efficiency target: the PUE – Power Usage Effectiveness. This calculation is based on the ratio between energy consumed by all facilities and the energy consumed by IT infrastructure equipment. The closer the result is to 1.0, the better the performance achieved.

The Data Center market average is a PUE of 1.6 — considered an excellent index. At Ascenty, the average PUE in 2023 was 1.41.

Reductions in the energy needs of products and services:

The PUE is a result of energy efficiency. As the energy supply for our customers' data availability is directly to the delivered product, by reducing the PUE, we reduce the amount of relative energy required to operate the entire infrastructure.

Power consumption between 2022 (684,921.06 MWh) and 2023 (817,976.97 MWh) - (growth of 19.43%)

However, the number of customer Hacks increased by 16.8%, and a lower PUE was still obtained – due to greater efficiency and consumption reduction actions associated with ISO50001.

In 2023, as part of the process of improving the Energy Management System, 187 energy-related improvements were implemented, covering all sites.

PUE Ascenty Brazil - 1.42
PUE Ascenty Chile - 1.44
PUE Ascenty Mexico - 1.36

Overall PUE - 1.41

Sustainability in our facilities

Actions to reduce water use:

Effective control of water use in Data Centers, ensuring conscious consumption by users.
The cold water centers in the Data Centers' cooling systems operate in closed circuits and do not consume water.
Water is collected through the municipal water supply (with the exception of the Vinhedo unit – which uses a duly approved underground water collection well.

Consumption occurs within the premises of Data Centers, being extended to the construction of new buildings and environments.

Water is disposed of via municipal sewage networks (with the exception of the Osasco and Paulínia Data Centers, which have septic tanks and effluents are collected for environmentally appropriate disposal).

303-1 b. and d. Key water consumption indicator that takes into account the main variables of water consumption by Ascenty: water consumption per person and the use of water for cleaning the equipment responsible for cooling the environments.

303-1 c. The water indicator for each Data Center is extensively analyzed at the monthly management meeting. Any result outside of that established by the goal is critically analyzed and those responsible present justifications and an action plan.

Water consumption within Ascenty's premises is related to: human consumption, hygiene and cleaning.

The effluents generated by Ascenty are strictly sanitary, without any contamination related to the operation.

Just as we have an energy efficiency indicator, the PUE, we have a water consumption efficiency indicator – **Water Usage Effectiveness (WUE)**. During the year 2023, Ascenty's WUE was 0.039.

Total Water Abstraction (Mega Liters)

1.59

16.06

🟡 **Groundwater Collection**

🔵 **Water from Utility Providers**
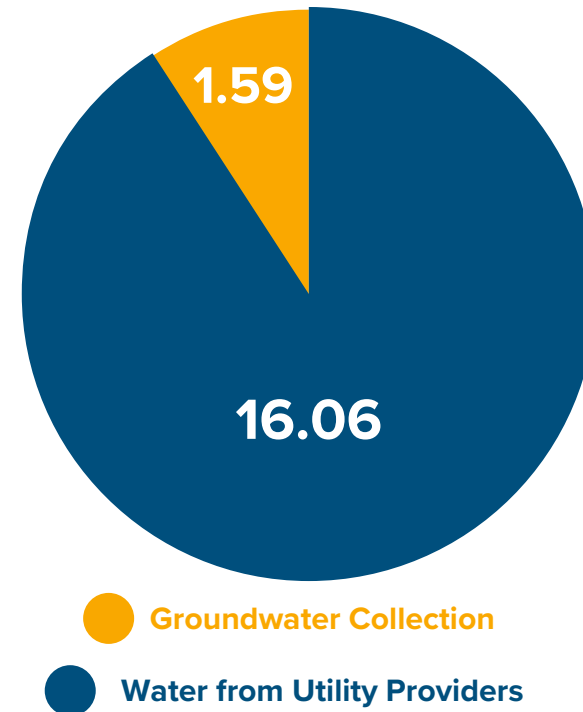
Carbon Neutral

Climate Science

Climate is a major global concern. According to studies by Carbon Brief, a UK entity specializing in climate change science and policy, global carbon dioxide emissions grew 10% in 2022, reaching a new record of 36.6 billion tons of CO2.

In the same sense, data from the UN indicate that, if immediate measures are not implemented to reduce greenhouse gas (GHG) emissions, we will suffer from an average global warming of 3.2°C by the year 2100.

Consequences

In 2022 alone, climate disasters caused $313 billion in damage costs. According to CDP research (carried out with 215 of the 500 largest companies in the world in 2018), by 2024, the value of climate risks should reach **US$970 billion**.

The scenario is complex and there are already indications that climate change is a major driver of global hunger, with projections that 78 million more people will go hungry by 2030. In addition, around 3.3 to 3.6 billion people live in contexts that are highly vulnerable to these changes.

International Recognition

Aiming to make its operations more sustainable every day, Ascenty addresses the issue of climate change with real commitment to the search for new processes and solutions. In this way, the company uses analytical tools to measure its impacts.

To this end, an annual Greenhouse Gas (GHG) emissions inventory is carried out, which is a management tool that makes it possible to account for emissions related to the company's activities and serves as an indicator for the continuous reduction of GHG emissions.

Following the line of reasoning above, in 2023 (referring to the 2022 inventory), Ascenty received the Gold Seal from the GHG Protocol Program for the first time. This Seal certifies that the Ascenty Inventory was verified by a third party, guaranteeing the suitability of the data presented.

Carbon Neutral

Ascenty has been a Carbon Neutral company since 2020, meaning that 100% of CO2e (Carbon Equivalent Emissions) from the activities performed are offset through the purchase of iREC and projects that generate carbon credits.

We are proud to be a company that is conscientious and concerned about protecting our planet.

Carbon Neutral

Scope 1

Emission Categories	tCO2e	%
Stationary combustion	1975,368	3%
Mobile combustion	43,437	0%
Fugitive emissions	4237,398	7%
Wastewater	0	0%
Total Scope 1	6256,203	10%

Scope 3

Emission Categories	tCO2e	%
Transportation and distribution (upstream)	82,626	0,1%
Waste	168,126	0,3%
Business Travel	190,66	0,3%
Total Scope 3	441,412	0,7%

Scope 2

Emission Categories	tCO2e	%
Electricity Purchases	ZERO	0%

Scope 2 emissions (related to electricity consumption) are neutralized because Ascenty purchased I-RECs for 100% of its 2023 consumption.

Carbon Neutral

Direct emissions (Scope 1) of greenhouse gases (GHG)

a) Total direct emissions (Scope 1) in equivalent metric tons of CO2: 4,488.93

b) Gases included in the calculation: CO2, CH4, N20 and HFC.

c) Total Biogenic Emissions in Tons of CO2: 297.854.

d) Base year of the inventory referring to 2023, as the results are published annually in the GHG Protocol Program.

e) The GHG inventory was based on the GHG Protocol methodology, using the factors established by the official tool of the program.

f) The approach to consolidate emissions was through operational controls.
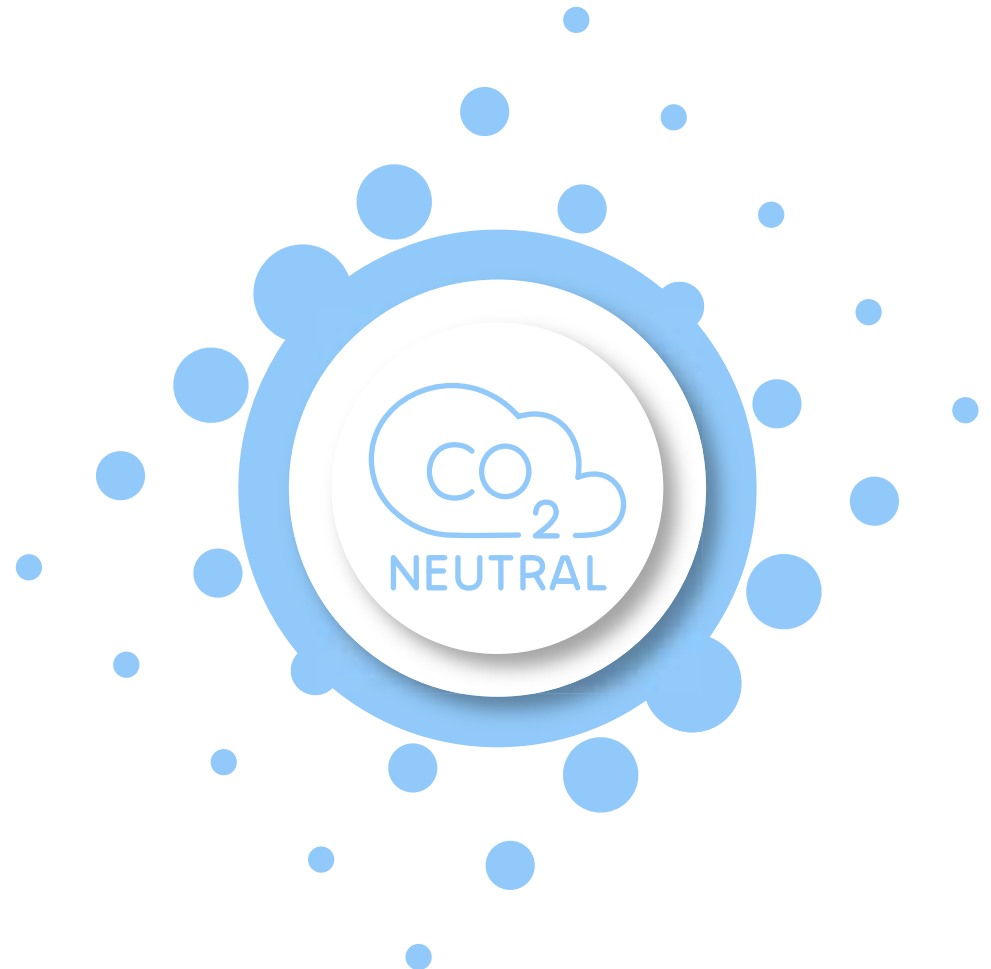
Indirect emissions (Scope 2) of greenhouse gases (GHG) from the energy purchases

a) Scope 2 emissions for Brazil and Chile are zero. This is because 100% of the electricity used in Ascenty's data centers in these countries comes from renewable sources. This is verified through I-REC certificates (International Renewable Energy Certificate) issued to Ascenty. This international certification ensures the traceability of the renewable energy used. In the case of Mexico, the goal is to achieve 100% renewable electricity usage by 2024. Consequently, Ascenty has avoided emitting 53,353.143 tCO2e, which would have been emitted with conventional energy consumption.

b) Gases included in the calculation: CO2.

c) Base year of the inventory referring to 2023, as the results are published annually in the GHG Protocol Program.

d) The GHG inventory was based on the GHG Protocol methodology, using the factors established by the official tool of the program.

e) The approach to consolidate emissions was through operational controls.

Carbon Neutral

Other indirect emissions (Scope 3)
of greenhouse gases (GHG)

a) Total indirect emissions (Scope 3) in equivalent metric tons of CO2: 441.412.

b) Gases included in the calculation: CO2, CH4. N20 and HFC.

c) Total Biogenic Emissions in Tons of CO2: 11.541.

d) For the year 2023, Scope 3 included Transport and Distribution (Upstream), Solid Waste from Operations and Business Travel.

e) Base year of the inventory referring to 2023, as the results are published annually in the GHG Protocol Program.

f) The GHG inventory was based on the GHG Protocol methodology, using the factors established by the official tool of the program.
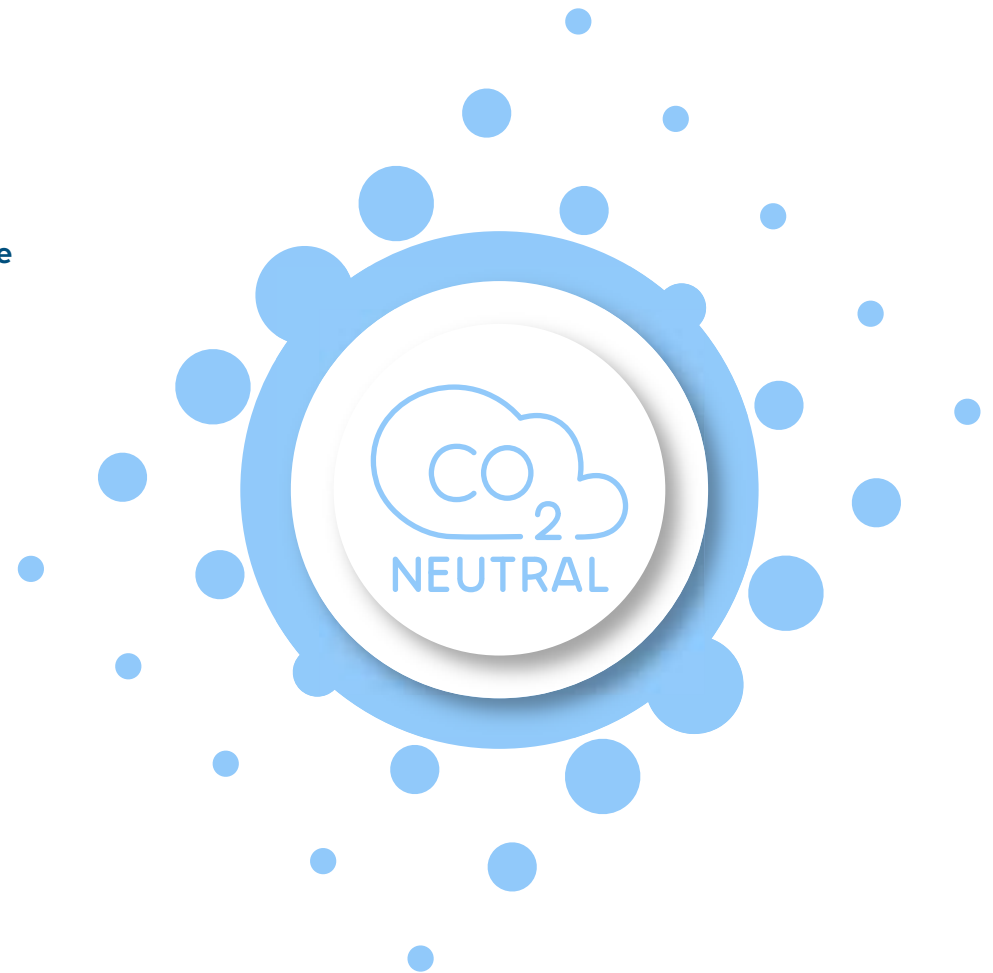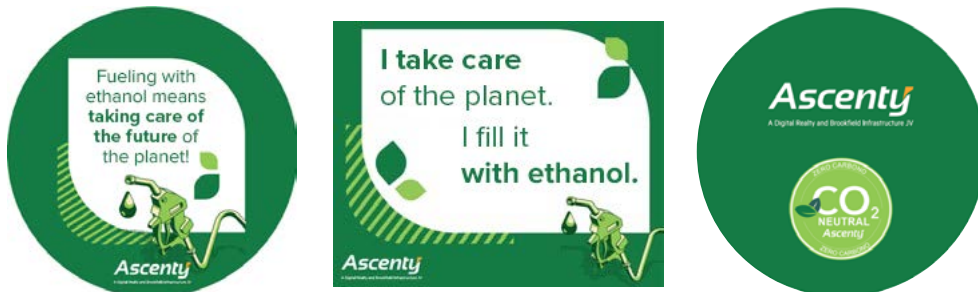
Reduction of greenhouse gas (GHG) emissions

Scope1	2021	2022	2023	Difference
Mobile Combustion (tCO2e)	117.88	60.37	43,44%	-28%

a) In 2023, 77% of the fuel used in the Ascenty fleet was Ethanol (78,278.76 liters). In 2022, this percentage was 71%.

The Ethanol Use incentive program underwent improvements with those responsible, with control through a specific indicator.

b) Gases included in the calculation: CO2, CH4, and N2O.

Zero Landfill

The relentless search for the environmentally appropriate disposal of waste and the reduction of impacts motivated the implementation of the Zero Landfill Program.

The goal is to increasingly reduce the amount of waste discarded in industrial landfills, where it takes dozens of years to decompose.

Thus, Ascenty's main goal is to find more noble and suitable destinations for waste from its operation. By 2025, we expect to achieve external certification, meanwhile we manage the program internally with bold goals for the coming years.

Until the compilation of data for this report, the result of Ascenty's Zero Landfill indicator in 2023 showed a percentage of waste diverted from landfill of 91%, exceeding the target established for the year by 11%.

2023

80% non-landfill, allowing co-processing without sending it to landfill.

ZERO LANDFILL
ZERO LANDFILL
Ascenty
A Digital Realty and Brookfield Infrastructure JV
ZERO LANDFILL

Aiming to achieve External Certification of Zero Landfill, internal goals were established with gradual annual increase.

For the year 2023, the target was set at 80% of waste diverted from disposal to landfill, allowing co-processing.

Waste generation and significant waste-related impacts

Among the waste generated from the operation of Ascenty's Data Centers, the following stand out:

- ☑ **Recyclable:** cardboard, plastic, paper, glass, wood, metals;
- ☑ **Electronic waste**
- ☑ **Lead-based batteries**
- ☑ **Biodegradable waste** from canteens, break rooms and meal areas
- ☑ **Biodegradable waste** from sweeping
- ☑ **Septic tank sludge**
- ☑ **Common residues** contaminated with oil and/or grease
- ☑ **Diesel fuel**
- ☑ **Engine,** transmission and lubrication oil
- ☑ **Waste from pruning and gardening**
- ☑ **Construction waste**
- ☑ **Cooling water.**

Among the waste generated, the ones that have the greatest chance of generating impact of soil and water contamination are those contaminated with chemicals, oils and batteries (the three generated in the company's operation). For this reason, all are properly stored until their environmentally friendly destination.

Management of significant waste-related impacts

Waste management is carried out following the environmental legislation in force in the countries and states in which the company operates data centers.

The first step for the proper disposal of waste consists of identifying its origin and composition.

Once a waste is classified as hazardous (therefore, with potential for contamination), it is treated as such. Thus, you receive appropriate storage and it is directed to duly licensed partners.

Common waste, such as biodegradable and recyclable waste, is organized in specific bays and management is continuous.

Any and all waste that leaves Ascenty's premises is registered through government portals, and data on characterization, quantity, carrier and recipient are entered. Upon receipt of the waste, the recipient issues a Final Destination Certificate — attesting that they have been given an environmentally friendly destination.

Until 2022, batteries used in our operations – when they could no longer be used – were sent to recycling companies. From 2023 onwards, these batteries began to participate in the reverse logistics program with manufacturers.

Sustainability in our facilities

Waste actions:

Our buildings are prepared to ensure proper waste recycling, such as paper, plastic, glass and metal.

In addition, we have an area for dangerous goods, ensuring the safety of our associates and visitors.

Security actions:

The surroundings of all buildings are monitored 24 hours with CCTV systems and periodic rounds. Therefore, in addition to physical security, we guarantee control over any type of environmental or social accident with the potential to affect the surroundings of our data centers.
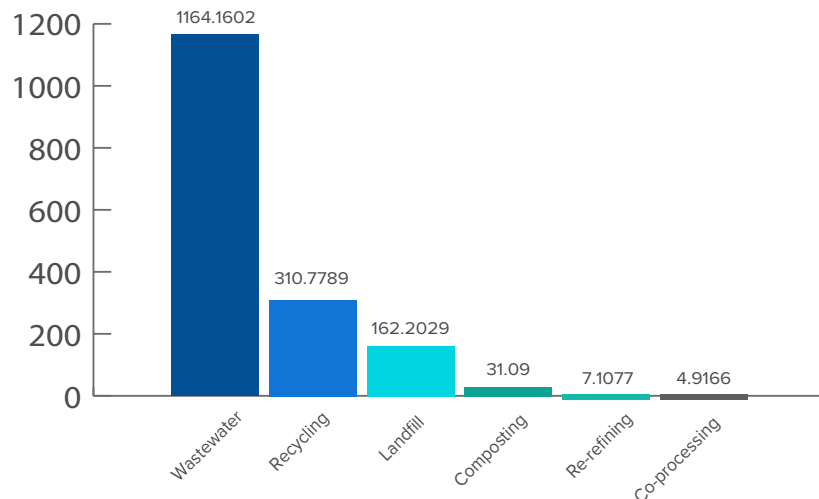
Waste generated

The total amount of waste generated in the organization during 2022 was 1,383 tons, divided as per the following graph.

Data was compiled after issuing reports on national and state waste management platforms. Furthermore, the effluents generated by the organization, and directed to Effluent Treatment Stations, are limited to sanitary effluents.

In relation to the results for the year 2023, we observed a significant increase in the amount of waste destined for recycling (83%) at the expense of a reduction in the amount destined to landfill (44%). This is due to the various actions aimed at selective collection – highlighting the Can and Cannot Program and the Zero Landfill Internal Certification.

Can and Cannot Program

With the aim of raising awareness among our associates, partners and customers about the importance of properly managing the waste we generate on a daily basis, we launched the Can and Cannot Program.

The program consists of standardizing information on which waste can and cannot be discarded in each of the selective collection bins. We even considered the standard colors in each of the countries in which we operate – Brazil, Chile and Mexico.

1680 Tons

Amount of Waste (tons) by Destination - Ascenty 2023

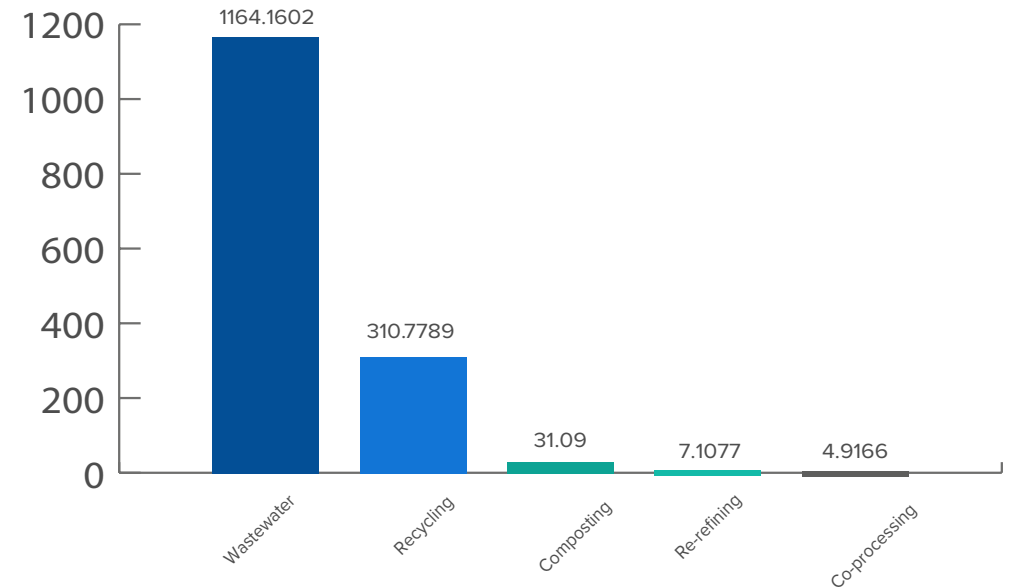| Destination	Tons
Wastewater	1164.1602
Recycling	310.7789
Landfill	162.2029
Composting	31.09
Re-refining	7.1077
Co-processing	4.9166

Waste not destined for final disposal

Of the 1,680 tons of waste generated, 1,518 tons were not destined for final disposal in landfills. In other words, 90.3% of the waste generated by Ascenty did not go to landfills, co-processing, re-refining and effluent treatment in stations for this purpose.

1518 Tons

Waste (tons) not destined for final disposal

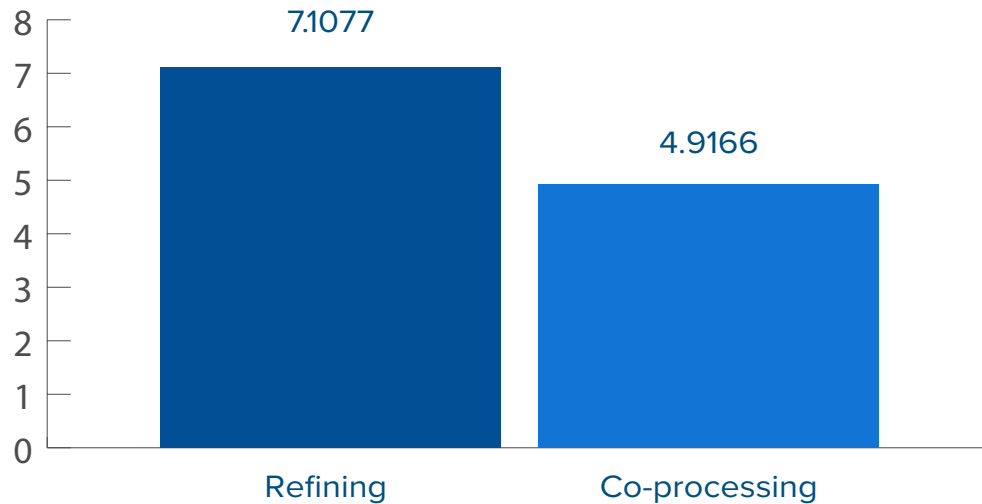| Category	Tons
Wastewater	1164.1602
Recycling	310.7789
Composting	31.09
Re-refining	7.1077
Co-processing	4.9166

Waste not destined for final disposal

Of the 1,518 tons that were not destined for final disposal, 12 tons (i.e., 1%) are hazardous waste and 1,499 tons (93%) are non-hazardous waste.
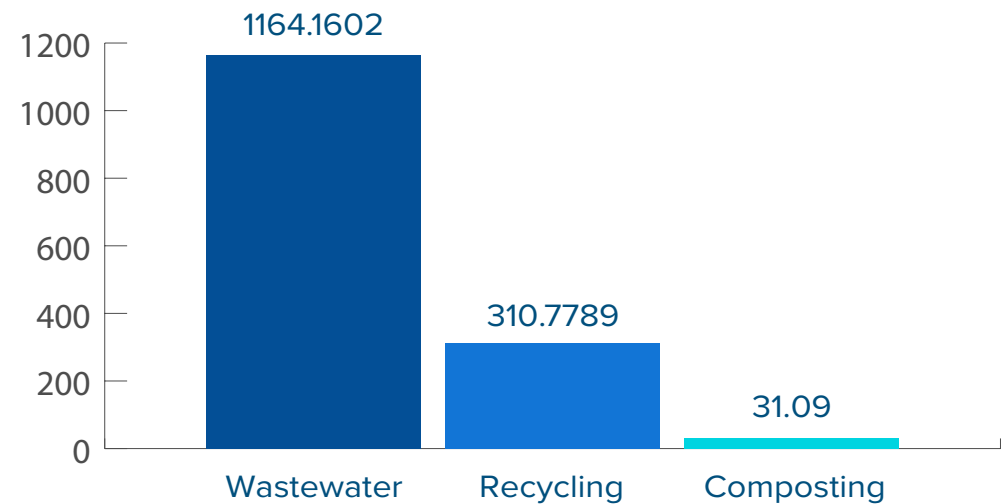
12 Tons

Hazardous Waste (tons) not destined for final disposal

1,506 Tons

Non-Hazardous Waste (tons) not destined for final disposal

Waste not destined for final disposal

Ascenty, reaffirming its commitment to the environment, has created and implemented several programs and initiatives.

One of the actions is to encourage the reduction of the consumption of plastic cups. To do so, everyone receives a kit that contains a mug and squeeze bottle.

In addition, training was provided to raise awareness about the importance of correct recycling of waste. In parallel, we partner with specialized companies that guarantee an adequate end for such waste.

Another valuable measure is the installation, at all Ascenty sites, of waste collectors for paper, metal, glass, plastic, batteries and batteries, which facilitates the separation of recycled material.

This program also focuses on reducing water and electricity use, encouraging associates, visitors, suppliers and customers to turn off lights and equipment not in use in offices and meeting rooms.

In the break rooms and bathrooms, there are guidelines posted for the proper use of faucets and flushes (which are already ecological), aimed at keeping water waste at a minimum. Finally, periodic maintenance is performed to minimize the possibility of malfunction or leakage.

Hazards identification, Occupational Risk Assessment and Incident Investigation.

Prevention and mitigation of occupational health and safety impacts directly linked to business relationships

Ascenty is ISO 45001 certified. As such, the Occupational Health and Safety Management System (OHSMS) is constantly analyzed from the perspective of the PDCA Cycle, aiming for continuous improvement.

Direct and indirect associates are trained and encouraged to report dangers or dangerous situations whenever they deem it necessary. There is a tool for internal reporting of these situations, and the Safety team is responsible for analyzing and dealing with them. Furthermore, workers' right to refuse is addressed in internal training and qualifications.

Whenever a security incident occurs, it is recorded internally and goes through the investigation process to understand the causes, in addition to applying corrective and preventive actions. The discovery of a hazard not previously assessed feeds back into the matrix of hazards and risks, expanding the actions to all units of the group.

Hazards and Risk

Hazard and risk management covers work processes, resource provision, people management, external suppliers and legal requirements. The intention is to reduce hazard and risk events, in addition to identifying opportunities for improvement.

Regarding the assessment of Occupational Hazards and Risks, control is carried out through a matrix that is constantly reviewed, as follows.

a) In the implementation of the Occupational Health and Safety Management System;

b) During the design of new facilities, new products and new processes;

c) Whenever there are changes in processes, products or services that imply Hazards and Risks conditions different from the previous ones;

d) Whenever there are major changes in any significant element;

e) By needs identified by internal audits;

f) Whenever there is a significant change in legal compliance;

g) Reduction or increase of the level of risk and mainly by the need for reassessment of the degree of significance;

h) In the installation, replacement or removal of equipment, provided that this situation implies conditions of Hazards and Risks different from the existing ones;

i) When there is an occurrence of accidents and/or incidents whose cause is not described in the Hazards and Risks spreadsheet.

j) Whenever an emergency situation has not been previously contemplated in this survey.

Description of the methodology for mapping occupational hazards and risks

Formation of a multidisciplinary team: It is important to involve people from different areas and hierarchical levels in the organization to ensure a comprehensive analysis.

Setting goals: Clearly define mapping goals, such as identifying specific hazards, assessing associated risk, and developing appropriate control measures.

Workplace inspection: Conduct a detailed inspection of facilities, equipment, work processes and work environments to identify possible sources of hazards.

Identification of exposed workers: Identify which workers are potentially exposed to the identified hazards.

Severity assessment: Determine the severity of the consequences if a hazard materializes, considering injuries, health damage, environmental damage, among others.

Probability assessment: Assess the probability of occurrence of the adverse event associated with the hazard, taking into account the frequency and exposure of workers to the risk.

Risk classification: Classify risks according to a risk matrix, which generally takes severity and probability into account, to prioritize control actions.

Elimination or reduction of hazards: Identify measures to eliminate or reduce hazards at the source, such as modifying processes, replacing hazardous materials, or implementing protective barriers.

Implementation of engineering controls: Develop and implement engineering measures such as adequate ventilation, isolation of dangerous machinery, and installation of safety devices.

Establishment of administrative controls: Develop safe operating procedures, provide adequate training to workers, and implement effective safety policies and practices

Provision of PPE: Identify necessary personal protective equipment and ensure it is available and used correctly by workers.

Implementation of control measures: Implement the identified control measures and ensure that they are effective and accepted by workers.

Severity assessment: Determine the severity of the consequences if a hazard materializes, considering injuries, health damage, environmental damage, among others.

Probability assessment: Assess the probability of occurrence of the adverse event associated with the hazard, taking into account the frequency and exposure of workers to the risk.

Risk classification: Classify risks according to a risk matrix, which generally takes severity and probability into account, to prioritize control actions.

Continuous monitoring: Conduct periodic assessments to verify the effectiveness of control measures and identify any new hazards or changes in working conditions that may arise.

Review and update: Regularly review occupational hazard and risk mapping to ensure it is up to date and accurately reflects workplace conditions.

Working for Society

Thinking about the well-being of the communities where Ascenty operates, we carry out actions for the benefit of society. Those include incentives to young people, through municipal Young Apprentice programs.

The main goal of this program is to offer professional work positions to young men and women who would otherwise hardly have this kind of opportunity, in addition to offering professional training. This is because many of those benefited live in communities where working and studying opportunities are much lower.

We have participated in the program since we began our operations in 2013. To date, we have helped launch the career of 112 young people in the tech industry, offering them the opportunity to learn a new profession. In 2023 alone, the program contemplated 15 young people and the number increases every year in the various locations where Ascenty provides services.

It is a source of pride to say that some of these young people stood out and are already part of Ascenty's workforce. It is a demonstration that generating opportunities for the local community benefits everyone.

Solidarity fundraising campaigns:

Solidarity fundraising campaigns:

Easter Campaign – Collection of chocolates for institutions: Dom Bosco in Campinas – SP, Instituição Arca em Vinhedo – SP, Instituição Arco Íris in RJ, Maria Mãe Ternura in CE and Paróquia San Rafael de Nueva Aurora in Chile. An average of 480 boxes and different types of chocolate were collected.

Coat Drive – Collection of coats in the month of June that were donated to the Institutions: Dom Bosco in Campinas - SP and Instituição Caritas in Chile. An average of 350 pieces of clothing were collected.

Children's Day Campaign – Collection of personal hygiene products that were donated to the Institutions: Dom Bosco in Campinas – SP, Abrigo Novo Amanhecer RJ, Lar Maria Mãe Ternura CE, and Fundación Santzé in Mexico. An average of 310 personal hygiene items were collected in Brazil and toys in Mexico.

Sports Event – We collected food that was donated to Instituição Dom Bosco in Campinas - SP; An average of 207 items of non-perishable food products were collected.

Adopt a Christmas dream – Collection of new clothes and shoes to give as gifts to 180 children supported by Instituição Dom Bosco in Campinas - SP; 180 clothing and shoe kits were collected.

Social projects

Transforming realities – Program developed in partnership with SENAI to train teenagers from the Dom Bosco Institution in the General Electricity course with the aim of training them for the job market;

Qualifica Elas – Program developed with the Ascenty Elas por Elas Committee, with the aim of training women for the job market. The General Electricity + NR 10 course was offered. Start 08/28 and end 12/19/2023.

Social Actions

Volunteer Day – On 02/09, we held a therapeutic canvas painting workshop for children supported by Instituição Dom Bosco in Campinas - SP, providing a moment of interaction with our volunteer associates. We also had a special snack on the day of the action for integration.

Christmas Basket Donation – On 12/13, Ascenty donated 150 Christmas baskets to the families of 180 children at Instituição Dom Bosco in the city of Campinas – SP.

Testimonial transforming realities course

Testimonial transforming realities course

"Firstly, I want to thank you for this great opportunity to learn a little more every day. I also want to report here that it was great to have met these people who were part of this learning process, I hope these friendships continue.

I want to thank Kadu for this initiative of bringing this learning opportunity to the Don Bosco Social Work. I want to make it clear here that our teacher was a 10. Anyway, that's it, the electrical course was very good.

Every day I learned a little more about how electricity works. Thank you to SENAI, Kadu and professor. Thank you to everyone who took part in these two months of the course."

Joceslan Soares Gama — student of the transforming realities course, after completion.

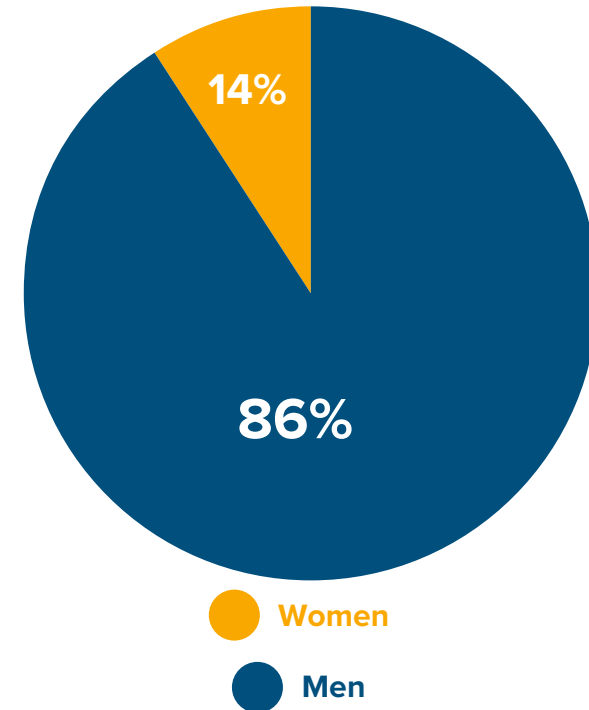# Diversity in governance bodies and employees

Percentage of individuals who are part of the organization's governance bodies in terms of gender: 29 governance members, 4 of whom are women, i.e. 14%

Staff Diversity

In addition to being a technology company, Ascenty is a services company, which is why we reinforce our differential: providing services with agility, commitment and productivity.

We know that this goal is only achieved when we have engaged and motivated associates. And that's why our team is valued at all times, as recognition for their effort for the difference they make every day for our business to thrive.

To ensure coherent decisions and deliver the best working environment for our associates, we conduct an organizational climate survey every year. The goal is to listen to their input, in addition to identifying our strengths and where we can improve to continue promoting excellence.

14%

86%

● Women

● Men

Diversity in governance bodies and associates

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The Covid-19 pandemic ultimately boosted two Human Resources initiatives that already existed, but which grew during this period. The first was the Cuidar (Caring) Program, where social workers help associates dealing with specific issues, both regarding health and other aspects that require assistance. In addition, every month we offer lectures focusing on physical and mental health.

The second initiative is the Apoio Pass Program. It is a service contracted by Ascenty to offer anonymous phone support to associates to provide financial, psychological, occupational and legal assistance, among others.

And there is more, Ascenty invests in Occupational Therapy with gymnastics and yoga classes for all associates twice a week.

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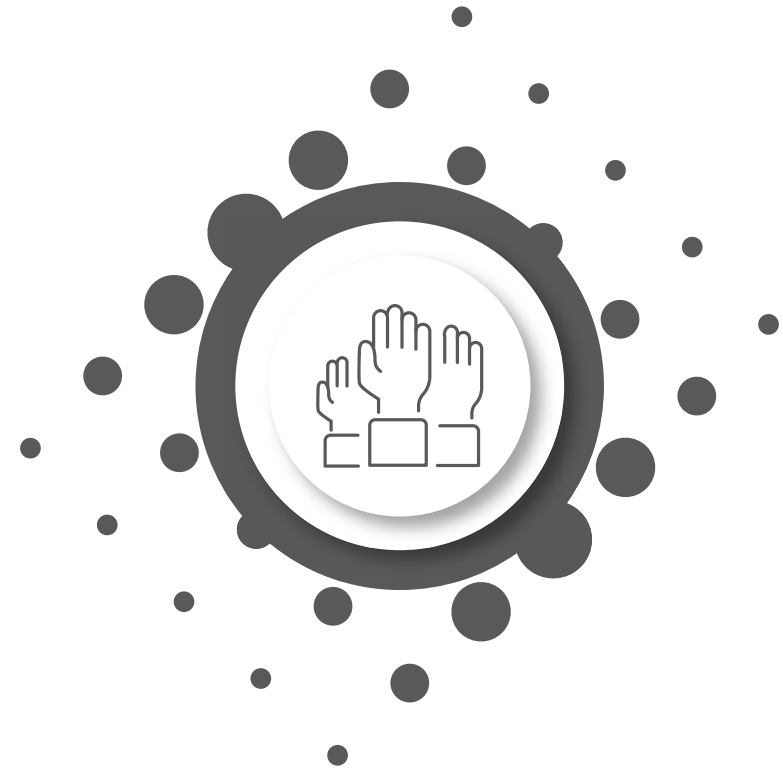
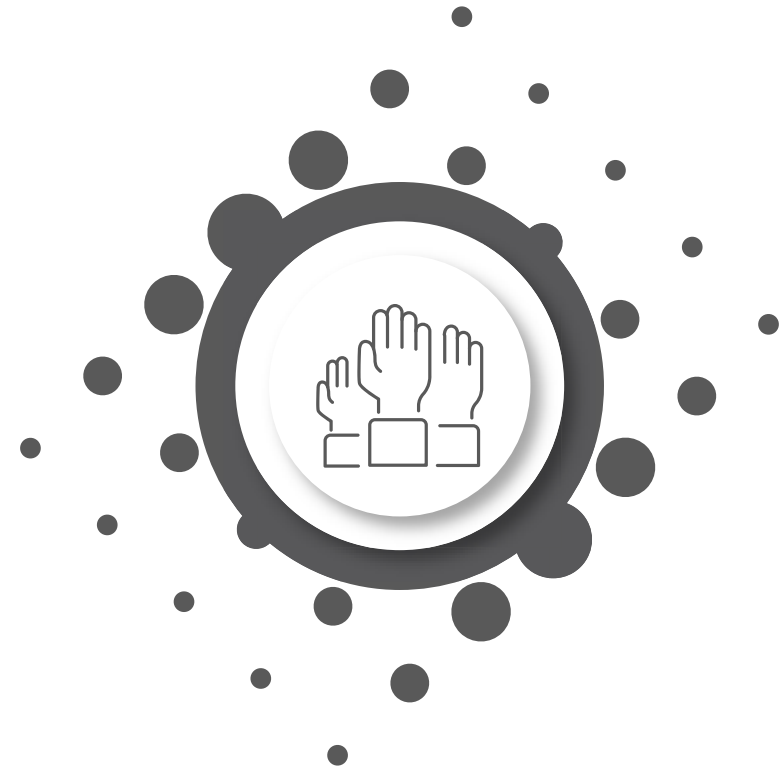# Cases of discrimination and corrective measures taken

There were no cases of discrimination reported in the reference year of this report.

Security personnel trained in human rights policies or procedures

During 2023, low participation by the property security team in human rights training was observed, so it was included as mandatory for all workers involved.

Substantiated complaints regarding violations of customer privacy and losses of customer data

No substantiated complaints regarding the violation of customer privacy were filed.

Ascenty

A Digital Realty and Brookfield Infrastructure JV